

Index Exchange –“Fly With Index ” contest Terms and Conditions

1. Index Exchange –“Fly With Index ” shall run from 6 May to 4 June 2019 for a period of 30 Days.
2. Customers **who remit money through bank remittance/ Ria Transactions at any of the Index Branch** will be eligible for this offer.
3. Bank Remittance to the following countries is eligible for the draw. India, Pakistan, Bangladesh, Sri Lanka, Nepal & Philippines.
4. Transactions conducted during the promotion period only will be considered for the Gift Items
5. The winners of 7 days will be picked up in the draw on the following dates : 12 May, 19 May, 26 May, 10 May during the Promotion Period and shall get a cash settlement of air ticket worth AED 1,500 from Index Exchange. The prize can be redeemed in equivalent cash. The receipt number will be entered in the draw.
6. All winners details will be posted on the Face book page and sent inbox message. No claim by the prizewinner regarding non-receipt of timely information from Index Exchange will be entertained.
7. Index Exchange will inform the winners on the process to claim the prize.
8. Winners will need to produce their photo ID in order to claim their prizes. Prize money will be handed over to winner under acknowledgement in the receipts.
9. The prize is non-transferable.
10. Index Exchange may publish the winners’ photos in any media for present/future promotional, marketing and publicity purposes, subject to our Data Protection and Privacy policies. Index Exchange reserves the right to create, amend or modify these terms and conditions at any time during the Promotion Period, without any prior notice; all such changes will be notified through our Index Exchange Branches or our website
11. In case the Promotion/offer is made void at a future date under any law or regulation, Index Exchange shall not be liable to provide any free gift(s) and/or compensation to the participants.
12. All disputes arising out of or in connection with this Promotion are subject to the Laws of UAE. The decision of Index Exchange on all matters relating to the Promotion (including but not limited to any dispute/controversy arising out of this Promotion) shall be final and binding on the participants.
13. Index Exchange makes no representations or warranties as to the quality, suitability or merchantability of the prizes offered in this Promotion.
14. Index Exchange staff members / Employees of associate companies and their relatives are not eligible to participate in this Promotion.
15. By participating in the Promotion, the customer accepts all the terms and conditions as specified above.
16. For any clarifications, customers may please contact Customer care at 600 570009 or email at marketing@indexexchange.ae with ‘Fly With Index’ in the subject line.

17. Index reserves the right to notify the eligible participant by Face book page, Face book messenger, phone or any other means of communication which Index, in its absolute discretion as it deems fit.

18. Index reserves the right to publish or display the name picture, identification and city of residence of the eligible customer of this offer for advertising and publicity purposes. By participating in this Offer, the eligible customer hereby consents to and agrees that Index shall be at liberty to publish his/her name, picture and city of residence for advertising and publicity purposes without compensation and/or prior notice.

19. Index may exclude any customer for any reason as deemed appropriate by index. Any excluded / disqualified customer shall not, under any circumstances, be compensated.

20. Index reserves the right, at its absolute discretion, to amend and/or supplement these terms and conditions at any time without any prior notification. Any such amendments or supplements shall be provided on Index's website: www.indexexchange.ae

21. In no event shall Index, any of its affiliates, or any of its officers, directors, employees or agents be liable or responsible for any loss, damage or expense arising out of or otherwise related to this Offer

22. Index does not offer or provide any warranties, or accept any responsibility or liability of any kind in respect of this Offer and hereby disclaims any and all express or implied warranties with respect of the same

23. Index shall not be in breach of its obligations or otherwise be liable to continue this offer as a result of any Force Majeure Event. A Force Majeure Event in these terms and conditions, shall mean circumstances beyond the reasonable control of Index including, amongst other things, acts of God, industrial disputes, acts and regulations of any governmental or authority in any jurisdiction. In such circumstances, Index's obligations to the customer shall automatically stand discharged without the need to provide notice.