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Bangladeshi

SKILLS

- Able to work in a team and be supportive to colleagues
- Capable for work under pressure
- Read customer's mind
- Knowledge of telecommunications systems
- Able to handle complaints
- Strong public speaking skills
- Clear communication
- Computer Knowledge
- Attention to detail
- Strong Corporate Personality
- Friendly as a person
- COMPUTER COMPETENCE
- Operating System: Windows 98, Windows 2000, Windows XP.
- Applications: MS Word, MS XL, Power Point.
- Internet & Others: Familiar with Internet application.

ADDITIONAL INFORMATION

- VALID DRIVING LICENSE, UAE

RUHUL AMIN

PROFESSIONAL SUMMARY

Over 10 years of experiences in Customer Service. I have learned new facts and materials every day. Every day is a new challenge in real corporate world to face. Successful track record of client service delivery and corporate communications. Able to interact with clients to know what clients are looking for in order to recommend ideal services.

Dedicated to keep excellent client interaction records. Always up for trustworthy and empathic Customer and Client Consultancy.

WORK HISTORY

Cashier & Customer Service Officer GCC Exchange, Al Quoz Mall Dubai	01/2021 - Current
Cashier & Customer Service Officer Placid Express Sdn. Bhd. Malaysia	07/2017 - 09/2019
Customer Service Officer Western Union Money Transfer- Malaysia	10/2016 - 06/2017
Security Assistant Officer American Embassy - Dhaka	2011 - 2012
Bangladesh Air Force	2007 - 2010

EDUCATION

MBA, 2015

Azerbaijan State Fine Arts Academy –
Baku, Azerbaijan

Bachelor of Arts, 2011

Karotia Sadat University –
Tangail, Bangladesh

LANGUAGE

1. English (Fluent)
2. Hindi (Fluent)
3. Bangla (Native)