



# mohamed goma

I am an enthusiastic, self-motivated, reliable, responsible and hard-working person also I am a mature team worker and adaptable to all challenging situations with ability to work well under pressure and handling multiple tasks.

## PERSONAL DETAILS

- nationality: egypt
- Current residence: dubai, uae
- birth: 1990
- Email: mohgomaaa99@gmail.com
- phone: +971553903785

## EDUCATION

- B.S. in accounting & administration
- faculty of commerce and business administration
- helwan university - cairo - egypt
- during: 2008 - 2012

## LANGUAGES

- Arabic: native
- English: very good

## SKILLS

- microsoft office word - Exel.
- computer and internet skills.
- customer service skills.
- communication skills.
- marketing and presenting skills.
- Critical thinking and problem solving.
- Teamwork and collaboration.
- Organizational skills.

## WORK EXPERIENCE

- cashier 2020 - 2023

RTA - dubai - uae

processing transactions in timely manner and collect payments either cash or credit also answer the inquires and help reviewing accounts and handling big amounts of cash..

- sales 2018 - 2019

vodafone - cairo - egypt

selling the products and finalizing the sales and Demonstrate knowledge of products, brands and any promotions of the company and Assist customers with selections and provide an excellent overall experience from beginning to checkout as per company sales standards.

- customer service agent 2016 - 2018

vodafone - cairo - egypt

to provide excellent customer service to both internal and external customers and ensure that all customer needs are fully understood and met and be professional and consistent responses to customer enquiries.

- salesman 2013 - 2016

Janeia alqassim trading \_alqassim\_saudi arabia

to analyze the market and identify opportunities to develop the business and negotiating prices and making deals to achieve the company targets.

- sales Accountant 2011 - 2013

Agroleana agriculture - cairo - egypt

Follow customers and ordering the supply of goods and stock control and record their data on the accounting program of the company.