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Objective

"I am looking to be a part of an organization where the organization structure recognizes loyalty, honesty andhard work of an employee and help them to grow along with the organization"

Total Work Experience – 10 years & 6months

Sales Manager, CA Chandan Pareek & Co, Kolkata (April 2021 – December 2022)

Role & Responsibilities:

- Helps clients create financial plans to achieve their goals.
- Answers financial questions and addresses concerns.
- Responds to client calls and emails promptly.
- Builds long-term client relationships.
- Brings in new clients and manages a book of business.
- Analyzes market and economic trends.
- Stays up to date on relevant government policies.
- Maintains client confidentiality.
- Collaborates with other financial planners

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<u>Customer Service Associates, LULU Exchange Company</u>, UAE (February 2016 to December 2020)
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Role & Responsibilities:

- Provides excellent cashiering and customer service, handling multi- currency transactions.
- Process Outward telegraphic/electronic transfers, wire transfers and various instant online / internet based transfers.
- Selling/dealing our currency stocks in the local market.

- Payout domestic and international incoming remittances.
- Attend to customer's complaints, inquiry and needs.
- Maintains the Petty Cash Fund of the branch.
- Consolidate cash and check received and prepare it for deposit to the bank.
- Balance daily work in accordance to established policies and procedures set by the company.
- Build customer loyalty through courtesy and friendliness.
- Promote to customer services and products, via customer education and cross-sell referrals.
- Follow fraud prevention and security procedures and strictly abide by the UAE Central Bank regulations against Money Laundering and Terrorism Financing.

Senior Executive, Vaishnav's (Reliance Distributor), Kolkata (May 2010 – November 2015)

Role & Responsibilities:

- Attend to the customers entering into the store give them detailed information about the products
- Help them to buy the products
- Provide quality after sales services to the customers Give immediate feedback to the customer's complaints

SaleAssociate, Essar Telecom Retail LTD, Mumbai (March 2008 to November 2009)

Role & Responsibilities:

- Attend to the customers entering into the store give them detailed information about the products
- Help them to buy the products
- Provide quality after sales services to the customers
- Give immediate feedback to the customer has complain.

Academic/ Live Projects

- Ms office, Ms word, Ms excel, Ms power point, Ms Outlook
- Typing speed 40 (w.p.m)
- Web designing, HTML, DHTML, Microsoft Visual Basic, 6.0

Education

- Completed Secondary Education from WBBSE,2002
- Completed Higher Secondary Education from WBBHSE,2004

Completed Graduation from Ranchi University,2007

Personal Details:

Father's name	: Manazir Hussain
DOB :	12 July 1985
Nationality	: Indian
E-mail :	Hussainaamir86@gmail.com
Marital Status	: Married
Language Known :	English, Hindi, Urdu & Bengali
Temporary Address : Villa. 77,Al Mujaljal Street, Near Poland Embassy, Abu Dhabi	
Permanent Address: 20/1, Nando Ghosh Road, Howrah – 711101, West BengalPassport No. : M1577885	
Visa Status	: Visit Visa till 28th April 2023