

MOHAMED MAZHAR P



CONTACT

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Dubai , UAE

PERSONAL DETAILS

Date of Birth : 11/05/1998

Marital Status : Single

Nationality : Indian

SKILLS

Communication

Leadership

Adaptable

Organised

Team Work

Time Management

Attention to Detail

Cash Handling

Empathy

Problem Solving

LANGUAGES

MALAYALAM

HINDI

ENGLISH

Tamil

OBJECTIVE

Confident and energetic customer service representative passionate about serving customers. I have successfully demonstrated that ability for over the last 2 year. Excellent communication and computer skills, as well as a highly organised personality. Meets deadlines and exhibits a high level of Multicultural understanding and adaptability in the workplace.

EXPERIENCE

ZAR NETWORK

2021 - 2022

CUSTOMER SERVICE

- Greated as they entered the store and immediately help them with their needs.
- Day to day customers dealing and phone calls.
- cash transaction through out India, paying electric, water, prepaid, postpaid bills etc.
- Handling cash dealings and cash transaction.
- Dealing phone calls and listen attentively to caller needs to ensure a positive costumer experience.
- Dealing upto 100 customers on daily basis with bilingual language skill.

EDUCATION

Bachelor's of Commerce

2017 - 2020

William Carry University

CERTIFICATES

Certificates in Accounting Technicians (2020 - 2022)

ICMAI

TECHNICAL SKILLS

Tally ERP

Proficient

Advanced Excel

Proficient

Microsoft office

Expert