



Saher Elsayed Azzam

Mobile: 0503530895

E-mail: saher.azzam5477@gmail.com

Address: Sharjah-UAE

EDUCATION

-Bachelor of Commerce Department of Accounting.

Future University, Faculty of Commerce, Accounting Department, Grade Good.

WORK EXPERIENCE

Cashier in Dubai Library Distribution (UAE).

- Good reception and fulfillment of their requests.
- Receiving customer requests and recording them on the cashier.
- Ensure that the accounts are maintained the constant custody of the shop. e settled correctly last day.
- Maintain the cleanliness and order of the place responsible.
- Are there notes or notes from customers to the store manager.

Alkhulud Exchange (Egypt)

Completion of customer transactions.

Settling cash balances at the end of the day and then keeping them in the branch's treasury. Seize opportunities to sell the bank's products to customers and direct them to the source of receiving the required service. Communicate with all employees in the branch and the support and control departments.

Plan and organize my responsibilities and tasks in the branch.

An effective application to enter financial operations accurately and quickly in accordance with approved policies and procedures. Entering customer transactions into the computer system.

Customer service executive in Zahy Medical center, (Egypt)

- I work to be the liaison between the company and its current and potential customers.
- Possess the ability to effectively solve customer problems, complaints and inquiries.
- Keeping customer satisfaction at the core of every decision and behavior.
- Manage large volumes of incoming and outgoing calls.
- Make sure to follow communication scripts when dealing with different topics.
- Determine customer needs, clarify information, research each issue, and provide solutions and/or alternatives.
- I seize opportunities to sell products as they arise.
- Build sustainable relationships and engage customers by

OBJECTIVES

I want to be part of a progressive organization in which I can contribute my knowledge and skills, as well as gain experience to advance my career and potential and to develop the organization, working effectively with people and my colleagues and gaining achievement in my chosen field.

PERSONAL DETAILS

Name:Saher Elsayed Abdelaty Azzam

Nationality :Egyptian

Date of birth:17/04/1989

Marital status :Married

Visa Status :Employment visa

Strong points

Willingness to learn new things with comprehensive knowledge

High analytical skill.

I can do the work with less supervision.

I can work under pressure and for longer hours.

High flexibility and self-discipline.

- A fast and dynamic learner
- Trustworthy and hardworking

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Languages

Arabic
English

Hobbies

reading
sports
swimming

Gain new skills

Call Center (Telecom company, Vodafone Egypt).

- Examine the development within the original region of marketing plans and strategies.
- Data analysis is the best and most efficient selling method.
- Communicate with dealing with appropriate solutions and solutions.
- Sales performance evaluation and KPIs measurement.
- Monitor and control competition within the designated area.
- Preparing and submitting reports to the sales department.

Training Courses Certifications

- Small project management.
- Microsoft Office Package.
- Graphic software.
- presentation skills.
- negotiation skills.

Personal and practical skills

- Fully familiar with all Office programs and design.
- Excellent Customer Service.
- Excellent Communication Skills.
- Search on the surrounding area.
- Speed of learning and comprehension.
- Work with a team or on my own.
- Working under pressure and for long periods of time.
- The ability to deal with and solve problems.