



RIPON RAI

SALES ASSOCIATE

CONTACT



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Email

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Address

Al Jafiliya, Opposite Dubai Nursery, Dubai.



EDUCATION



Bachelor Of Bio Science

Darjeeling govt.college,
India



Science General

SUMI, Kalimpong, India



High School

Lewis English School
,India



LANGUAGE

- English
- Hindi
- Arabic
- Nepali



SUMMARY

I am currently looking for a full time position in an esteemed organization where I can utilize my past experience and skill for self and companies development that offers a greater challenge professionally.



WORK EXPERIENCE



Sales Associate

JULY 2016 - FEB 2023

PARTY ZONE LLC- Dubai, UAE

Duties & Responsibilities

- Proactively acknowledge, greet and assist customer in the store.
- Provide accurate product information.
- Serve multiple customers, discover their needs and make recommendation to generate sales.
- Recommend alternative purchase choices.
- Organized and cleaned store during downtime.
- Handling cash, credit Card and different mode of transaction.



BPO/TELEMARKETING/CALL

AUG 2013 - DEC 2015

CENTRE- Kolkatta,West Bengal,India

- Sales & customer service.
- Attaining daily, weekly & monthly targets specified by the process.
- Attending escalation calls apart from normal calls.
- Handling customers over the phone.
- Receiving Incoming and making outbound calls for customers queries and follow-up



MY SKILLS & EXPERTISE

Customer Service



CRM



Inventory Management



Cashiering



MS Office



Team Player



PERSONAL DETAILS

DATE OF BIRTH

2ND MAY 1980

MARITAL STATUS

SINGLE

NATIONALITY

INDIAN

VISA STATUS

CANCELLED VISA

PASSPORT DETAIL

T6752256

I Hereby declare that the above disclosed information is true upto my knowledge and there is no false information disclosed to get the Job .