



AHMED TAHA

Teller and customer service



Personal Info

UAE.

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Objective

As an expert in currency trading and making money transfers, I will contribute to increasing business productivity, I have the ability to deal with customers and achieve their satisfaction in line with company policies, I have the ability to work with my colleagues at work and achieve the appropriate climate to achieve the best results in line with the requirements of the job.



Personal Skills

- Very good communication skills
- Self-work, teamwork and hard Work
- Can work under stress.
- Ability to work under tight lines and handle with multiple tasks in a stressful environment.
- Creative, innovative and can present other point of view.
- Fast learner, good listener, well organized and systematic
- Presentation and teaching skills



Language

- Arabic (Native)
- English (Good)



Experience

From May 2018 to Jul 2022 in Kuwait.

Teller, Data entry and Receptionist

In Al Sultan Exchange Co. Kuwait – Salmiya.

- ► Functional Tasks
 - 1) Receiving customers and providing services to them and ensuring that any problems that arise during or after the execution of transactions are resolved and dealt with, considering the speed and accuracy of processing.
 - 2) Matching branch balances periodically and making sure that the actual balance matches the system balance, in either local or foreign currency.
 - 3) Work on Trans Fast, Al Taif, SHIFT and Al Ansari systems to carry out (online money transfers)



Education

- Bachelor's degree in Arabic language
Faculty of Dar Al Uloom - Minya University - 2013
- Educational Rehabilitation Diploma
College of Education - South Valley University - 2016



Courses, Programs and Certificates

- Course ICDL -TCCSIT - Qena Governorate
- Training workshop on anti-money laundering - Inspire - Kuwait -Feb 09, 2019
- Training workshop on anti-money laundering and combating the financing of terrorism- Inspire - Kuwait -Feb 08, 2020
- Training workshop on combating money laundering - Inspire - Kuwait -Mar 11, 2021
- Course on combating money laundering - Seattle IIT- Kuwait - Apr 15, 2022

• Last update: Feb 22, 2023,

Thank you for generous time