

Aamir Hussain Contact No :+971586775147/+971502717677 Email:hussainaamir86@gmail.com

Objective

"I am looking to be a part of an organization where the organization structure recognizes loyalty,honesty andhard work of an employee and help them to grow along with the organization"

Total Work Experience – 10 years & 6months

Sales Manager, CA Chandan Pareek & Co, Kolkata (April 2021–December 2022)

Role & Responsibilities:

- Helps clients create financial plans to achieve their goals.
- Answers financial questions and addresses concerns.
- Responds to client calls and emails promptly.
- Builds long-term client relationships.
- Brings in new clients and manages a book of business.
- Analyzes market and economic trends.
- Stays up to date on relevant government policies.
- Maintains client confidentiality.
- Collaborates with other financial planners

<u>Customer Service Associates, LULU Exchange Company, UAE</u> December2020)

(February 2016 to

Role & Responsibilities:

- Provides excellent cashiering and customer service, handling multi- currency transactions.
- Process Outward telegraphic/electronic transfers, wire transfers and various instant online

/ internet based transfers.

• Selling/dealing our currency stocks in the local market.

- Payout domestic and international incoming remittances.
- Attend to customer's complaints, inquiry and needs.
- Maintains the Petty Cash Fund of the branch.
- Consolidate cash and check received and prepare it for deposit to the bank.
- Balance daily work in accordance to established policies and procedures set by the company.
- Build customer loyalty through courtesy and friendliness.
- Promote to customer services and products, via customer education and cross-sellreferrals.
- Follow fraud prevention and security procedures and strictly abide by the UAE CentralBank regulations againstMoney Laundering and Terrorism Financing.

<u>Senior Executive, Vaishnav's (Reliance Distributor), Kolkata</u> (May 2010 – November 2015)

Role & Responsibilities:

- Attend to the customers entering into the store give them detailed information about theproducts
- Help them to buy the products
- Provide quality after sales services to the customers Give immediate feedback to thecustomer's complaints

SaleAssociate, EssarTelecom Retail LTD, Mumbai (March 2008 to November 2009)

Role & Responsibilities:

- Attend to the customers entering into the store give them detailed information about theproducts
- Help them to buy the products
- Provide quality after sales services to the customers
- Give immediate feedback to the customer has complain.

Academic/ Live Projects

- Ms office, Ms word, Ms excel, Ms power point, Ms Outlook
- Typing speed 40 (w.p.m)
- Web designing, HTML, DHTML, Microsoft Visual Basic, 6.0

Education

• Completed Secondary Education from WBBSE,2002

- Completed Higher Secondary Education from WBBHSE,2004
- Completed Graduation from Ranchi University,2007

Personal Details:

Father's name : M HussainDOB : 12 July 1985Nationality: IndianE-mail :Hussainaamir86@gmail.comMarital Status: MarriedLanguage Known :English, Hindi, Urdu & BengaliTemporary Address: Villa. 77, Al Mujaljal Street, Near Poland Embassy, Abu DhabiPermanent Address: 20/1, Nando Ghosh Road, Howrah – 711101, West BengalPassport No. : M1577885Visa Status:: Visit Visa till 28th April 2023