

Zia Uddin Rasel, MBA (Finance) and BBA (Finance & Banking)

Deira | Nakheel Center | United Arab Emirates | U.A.E
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Strategic, solutions-focused and detail-oriented individual completed MBA offers advanced knowledge of finance, economics, business and hands on experience in Banking and FMCG sector. Leverages adept understanding of advanced economic and financial theories. Exercises due diligence when multi-tasking on numerous projects at once in order to ensure that deadlines are met and projects reflect the highest standards of completion. As a Natural team-player and leader exhibits strong interpersonal and cross-cultural communications skills when liaising with other people that have enabled extensive network growth.

Core Strengths & Knowledge Areas

- International Trade (Letter of Credit)
- Inventory Control
- Customer Service
- Banking Back Office Operation
- Distribution

Qualifications in Action

CUSTOMER SERVICE EXECUTIVE

JANUARY 2023 – PRESENT

GCC Remit UK Limited (www.gccremit.uk)—UAE

GCC Remit(UK) Limited is registered in UK and Sister Concern of GCC Exchange Limited.

- Resolve Client Regarding Payment and Other Related Issues As per TAT and SLA.
- Communicate with Different Service Agent (Exchange House or Payment Agent) and Payout Agent in Different Country Like Bangladesh, India, Nepal, Pakistan, Philippines etc.
- Query handling and prompt service provide to sending agent from 20+ country and Payout network in across the globe.

SENIOR OFFICER – TRADE OPERATION

JANUARY 2017 – FEBRUARY 2022

Standard Chartered Bank (www.sc.com)—Bangladesh

- Process trade services transactions as per DOI/Trade Policy/Country exchange Control Regulation/Import and Export policy and internal guidelines policies/guidelines of the bank.
- Liaise with trade services customers and resolve queries/problems.
- Deliver Products within the set time frame as per SLA.
- Follow International sanction Procedures and Anti Money Laundering (AML) guidelines.
- Verify signatures, Credit limit and check Credit report, H.S Code, insurance policy etc.
- Follow International sanction Procedures and Anti Money Laundering (AML) guidelines.
- Collaboration with group trade operation and strictly follows Departmental Operational Instructions (DOI), Group Internal Policy Besides Central Bank (Bangladesh Bank) Guidelines.
- Process import bills settlement transactions (LC/Collection/UPAS Transaction/Advance Payment) by the way of creating import loans/cash settlement in line with the approved facilities favoring the customers.

SUB ASSISTANT MANAGER – INVENTORY CONTROL

MARCH 2016 – DECEMBER 2016

PRAN RFL Group (www.pranfoods.net)—Bangladesh

- I was responsible to work as Inventory controller of PRAN Foods Distribution Department. My main responsibility to analyze monthly inventory and make delivery order to distribution point to deliver product in other distribution point.

Educational Development

MASTER OF BUSINESS ADMINISTRATION (FINANCE)

2015

Bangladesh University of Professionals—Dhaka, Bangladesh

➤ **Result:** GPA: 3.40 (4.00 scale)

BACHELOR OF BUSINESS ADMINISTRATION (FINANCE & BANKING)

2012

International Islamic University, Chittagong—Dhaka, Bangladesh

➤ **Result:** GPA: 3.67 (4.00 scale).

HIGHER SECOUNDRY SCHOOL CERTIFICATE (HSC)

2008

Lakshmipur Govt. College, Lakshmipur—Chittagong, Bangladesh

➤ **Result:** GPA: 4.40 (5.00 scale).

SECOUNDRY SCHOOL CERTIFICATE (SSC)

2006

Lakshmipur Adarsha Samad Govt. High School, Lakshmipur—Chittagong, Bangladesh

➤ **Result:** GPA: 4.25 (5.00 scale).

Language Proficiency

English, Hindi, Bangla

Personal Profiles

Name:	Zia Uddin Rasel
Date of Birth:	08.01.1991
Nationality:	Bangladeshi
Gender:	Male
Religion:	Muslim
Marital Status:	Married

Passport Details

Passport No.:	A02855480
Date of Issue:	14 th March 2022
Place of Issue:	Lakhimpur
Date of Expire:	13 th March 2032
Visa Status:	Employment Visa

Academic and Professional References

M. Shahin Sarwar Lecturer, Finance Bangladesh University of Professionals, Dhaka, Bangladesh 01718507775 Sumon72004@yahoo.com	Md. Halimur Rahman Lieutenant Colonel & Chief Engineer M &E Department Mongla Port Authority 01769004751 Halim4751@gmail.com	Abdul Awal Howlader Senior Manager Trade Services Standard Chartered Bank Dhaka, Bangladesh 01768392909 AbdulAwal.Howlader@sc.com	Taneem Zaman Senior Manager Trade Services Standard Chartered Bank Dhaka, Bangladesh 01847200494 Taneem.Zaman@sc.com
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