NIJIN PADARATH

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Career Objective	To work efficiently and effectively, accomplishing organizational goals and take up challenging assignments that can yield the twin benefits of job satisfaction and a steady paced professional growth.
Areas of	Sales & Marketing
Expertise	Handling Cash
	Customer Service
	In-store sales
Work Experience	Sales Cum cashier – Vivel Patisserie, Dubai Mall, Dubai, UAE. (Since April 2019)
	Duties and Responsibilities:-
	 Ensure Opening and closing Store duties are completed daily. Fill Customer orders in a complete, accurate and timely manner. Inspecting Finished Products to Ensure Quality. Provide excellent customer service. Handling all the cash transaction of an organization.
	Maintained records of monthly Sales.
	Ensure honesty and error free handling of cash.
	Sales Executive – Al wahda Supermarket, Fujaira, UAE. (March 2017 – March 2019)
	<u>Duties and Responsibilities:-</u>
	 Ensure that any damaged or expired products are reported and removed from shelves Perform cashier duties by handling cash, credit and check payments
	Provide customers with information on daily deals and discounts
	 Answer customers' queries regarding products and deliveries Assist customers in finding their choice of items or escort them to the right shelves
	Manage customers' refunds and returns
	Find and clear the slow moving items.
	Cashier - Lulu Hypermarket, Kuwait, (Jan 2014 – Dec 2016)
	Duties and Responsibilities:-
	Receive payment by cash, Debit and credit card etc.
	Checking daily cash accounts.
	Guiding and solving queries of customer.
	Providing training and assistance to new joined cashier.
	Maintain clean and orderly checkout areas.

> Resolve Customer Complaints.

	 Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change. Effective Communication skills and proven integrity, as well as sincerity.
Work Experience	Sales Representative – Spare World Mobile Trading, Kerala, India (July 2009 – Dec 2013)
	Duties and Responsibilities:-
	 Keep up to date with Products and competitors along with market Selling Price. Provide customers with information regarding product features and benefits
	 Communicated Knowledge of all products and services to customers. Organized proper display of the cell phones in order to increase sales volume.
	 Maintained daily call logs with detailed notes for tracking purpose. Advised customers about the new models and assisted the customer in determining which cell phone is suitable to their needs. Conducted sales of cell phones and accessories to customers.
Academic Qualification	Higher secondary examination passed from Board of public examination, Kerala, India.
	SSLC examination passed from Board of public examination, Kerala, India.
Computer Proficiency	Office applications: MS Word & MS Excel
Strengths	Being polite, Patient, having a positive attitude and Effective Customer Service Skills.
Personal Details	Date of Birth - 13-04-1990 Passport No - U 9659499 Nationality - Indian Marital Status - Married Languages known - English, Hindi, Malayalam & Arabic