



Ahmed Mahmoud

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EDUCATION

Bachelor of commerce,
Accounting (2008)
Zagazig University
Egypt

COMPUTER SKILLS

OPERATING SYSTEM:

- Windows 98, 2000, XP, VISTA

APPLICATION SOFTWARE:

- Microsoft Office

Other:

- Internet

SKILLS

Pos system knowledge



Communication skills



Customer service excellence



Leadership



WORK EXPERIENCE

HEAD CASHIER

Max Retail LLC,UAE

July 2016 - Present

- Troubleshoot and escalate issues with the cash register and other equipment.
- Keeps the check out area clean and serviceable. Maintain schedule for cashiers and ensure coverage during the shifts.
- Train and oversee cashiers.
- Ensure accurate drawer reconciliation at the end of each shift.

CUSTOMER SALES ASSOCIATE

Max Retail LLC,UAE

July 2012 - June 2016

- Served the customers by helping them select products.
- Drove sales through engagement of customers, suggestive selling and sharing product knowledge.
- Directed the customers by escorting them to racks and counters

PATIENT ADMINISTRATOR

EL RODA HOSPITAL, EGYPT

Jan 2018 - July 2019

- To effectively and efficiently manage the patient appointment, scheduling, and registration process
- Effectively to manage the billing and cash up process
- To consistently brief the customer service to improve the quality of patient service

STOREKEEPER

ALCATEL - LUCENT, EGYPT

- Maintained an automated supply inventory database.
- Updated database of materials, supplies, and equipment
- Generated related reports to verify inventory levels.
- Determined re-order activity and usage rates.

LANGUAGE SKILLS

	ARABIC (NATIVE)	ENGLISH
SPEAKING	<div></div>	<div></div>
WRITING	<div></div>	<div></div>
READING	<div></div>	<div></div>
UNDERSTANDING	<div></div>	<div></div>