# **Mohd Saleem** Tel: +971521569800

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#### OBJECTIVE

To obtain suitable full time position in an organization to further my career prospects by contributing towards growth and development of the organization with proactive and hard working nature.

# PROFESSIONAL SUMMARY

A confident and assertive individual who is able to create welcoming personal environment for all customers, and hard working, self motivated ,energetic ,adaptable, versatile and responsible, with a sound background and useful 4 years experience as a forex cashier.

Well developed and effective communication, ability to motivating and developing team members. Reliable punctual accurate and able to work as a part of team, friendly enthusiastic, willing to work and able to follow instructions.

# WORK EXPERIENCE

# AL RAZOUKI INTL EXCHANGE as a Teller/ FC Cashier 2021 to till date

#### ROLE AND RESPONSIBILITIES

- Working as a Forex cashier in the branch.
- Well updated about the rates of the foreign currencies for day to day FC cash activities
- KYC process handling with documents and records of all clients.
- Prepare management information data for analysis purpose as required.
- Ensure compliance to the company AML policy by conducting regular compliance checks.
- Sound knowledge about wps
- Maintain high level of customer service and cash handling which is key to company success.
- Understand basic feature and promotional offers and ensure customers are fully aware to increase company profit.
- Maintain records of financial transactions done daily and file in respective storage areas.
- Comply with all guidelines and policies of the Central Bank of UAE regarding purchase and sell of foreign currencies.

## WORK EXPERIENCE

## REDHA AL ANSARI EXCHANGE as a Teller/Cashier since 2018 to 2020

## ROLE AND RESPONSIBILITIES

- Teller/Remittance excellent Knowledge of all money product as well as bank.
- Purchase & Sale of all major currencies.
- Provide advice and guidance about Products & Services to customers as and when necessary.
- Handle Remittances, another customer transaction as assigned by the Branch Management with zero defects.
- Ensure Cash Handling is done as per Company policy, and Cash Balance at assigned 'Till' is accurately tallied and appropriately handled as instructed by the Management.
- Report any anomalies such as under/over to concerned superior immediately.
- Exercise due diligence in processes related to customer transactions to ensure risk mitigation and adherence to relevant AML procedures and KYC.

#### **EDUCATION**

- Master of business administration(MBA) in Financial management from Integral University, LUCKNOW (2014-2016).
- Bachelor of business administration (BBA) from, University of Lucknow (2011-2014)
- **Intermediate** from **U.P Board** in2011.
- **High school** from **U.P Board** in 2009.

#### SKILLS

- Excellent selling skills.
- Compliance, banking laws and regulations
- Multilingual in English Urdu and Hindi
- Excellent time management skills.
- Cash handling expertise.
- Excellent verbal and written communication skills
- Good Customer Relationship

#### **COMPUTER SKILLS**

- MS OFFICE
- TALLEY ERP09
- TYPING(Arabic and English)

#### PERSONAL DETAILS

Name	Mohd Saleem
Father name	Sohrab Ahmad
Language	English, Hindi, Urdu
Marital status	Married
Nationality	Indian
Passport No	P1296541
Sex	Male

#### **DECLARATION:-**

I hereby declare that the information given in this document is accurate and true to best of my knowledge.

Mohd Saleem