

FAHAD HANEEFA PONNETH

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PERSONAL PROFILE

To serve a growing organisation to the best of my ability sincerely, honestly with hard work and where I am the role player for the overall growth of the concern. I am ever keen to acquire some new technologies and climb the corporate to ladder by honest and hard work

KEY COMPETENCIES AND SKILLS

PROFESSIONAL SKILLS

- Excellent supervising skills and efficient in handling situations single handedly
- Able to maintain neatly, clean and correctly stock check stand & safe & secure work area
- Proven record of processing exact and efficient sale and return transactions
- skilled in providing prompt and friendly customer service
- Good at Cash management and handling
- Efficient team worker and supervisory.

PERSONAL SKILLS

- Self-controlled, Flexible and Innovative
- Can Communicate in English, Hindi and Arabic
- Willingness to take responsibilities and challenges
- Ability to prioritise tasks effectively
- Dedication and commitment to problem resolution
- Humble attitude about knowledge limitations
- Ability to think logically and creatively

CAREER HISTORY

FCY Cashier & Customer Service

Salim Exchange, Sharjah Airport Branch, UAE
Since August 2022 - Current Job

Restaurant Manager

Ali Baba Beach Restaurant, Kerala, India
November 2020 - January 2022

FCY Cashier & Customer Service

Al Ansari Exchange, Abu Dhabi, UAE, January 2015 – September 2020

Work duties:

- Provide information on the conditions and exchange rates for buying and selling foreign currencies
- Perform administrative tasks such as filing, typing up reports and maintaining mail correspondence
- Responsible for performing a wide range of routine branch and customer services duties
- Provide support in facilitating the training of newly hired cashiers
- Processing wired transfers, cash payments and currency exchange
- Handling customer complaints, questions, and concerns
- Maintain confidential customer details.

Achievements:

- Al Ansari Exchange conducted a Three month competition all over UAE and got second and third places
- Handling the Branch in the absence of Manager or Assistant Manager.
- Reduced waiting time for customers by providing quick services
- Knowledge in cash transfers as well as currency management
- Increased sales by up-selling activities at the cash counter

ACADEMIC QUALIFICATIONS**Bachelor of Commerce**

- University of Calicut, Kerala, India

IATA – UFTAA Consultant

- Akbar Academy, Kerala, India

CRS – Amadeus, Abacus, Galileo

- Akbar Academy, Kerala, India

PERSONAL INFORMATION

- Date of Birth : 27-04-1990
- Nationality : Indian
- Passport No : T8168447, Valid Till 21-01-2030
- Gender : Male
- Marital Status : Married
- Languages known : English, Tamil, Hindi, Malayalam, Arabic
- Driving license : 2258557- Valid till 02-10-2026, Abu Dhabi

DECLARATION

I hereby declare that above information is correct to the best of my knowledge and belief.

Place: Abu Dhabi

Date:

(Fahad Haneef Ponneth)