



# CHERRY ROSE JACINTO

## WORK EXPERIENCE

**COMMERCIAL ASSOCIATE – TICKETING/ RETAIL CASHIER /GUEST SERVICE**  
**THE GREEN PLANET**  
**MERAAS LEISURE AND ENTERTAINMENT LLC**  
**DUBAI, UNITED ARAB EMIRATES**  
**AUGUST 2018 – AUGUST 2022 (4 YEARS)**

- Responsible at the admission counter, assisting guests, selling tickets, cross-sell admission packages and promotions, assisting with special events and familiarizations, providing general information, and handling any guest inquiries.
- Responsible at the retail store, assisting guests, suggesting and recommending items for purchase, up-sell products, and promotions, managing stores, and carts, performing sale transactions, and ensuring the guest is given a quality personal shopping experience.
- Operate a cash register / Point of Sales device.
- Train and sometimes supervise new cashiers for ticketing and retail.
- To be fully aware and knowledgeable of all entrance rates, promotions, and general facility info to promote, suggest, and recommend the most appropriate packages and up-sell products to guests, which will in turn increase revenue and guest satisfaction.
- Handle all verbal complaints and feedback from a guest to achieve a positive outcome for both parties.
- Ability to multitask, exposure to working under pressure, and to duty in different kinds of departments.
- Act as a team leader in each department (ticketing, retail, and guest service).

**BANK TELLER**  
**BANCO DE ORO, UNIVERSAL BANK, INC.**  
**PHILIPPINES**  
**MARCH 2012 – APRIL 2017 (5 YEARS)**

- Responsible for providing service to clients relative to account opening, placements, safety deposit box, client inquiries, and after-sales service.
- Responsible for providing accurate, efficient, and timely processing of over-the-counter transactions about deposits, withdrawals, payments, foreign currencies, remittances, and other miscellaneous transactions.
- Explain, advise on, and promote bank products and services to customers.
- Handles client concerns and sees to it that they are acknowledged and addressed immediately or elevated to higher level authority if needed
- Files reports and documents of the transactions processed in the section.
- Ability to multitask and exposure to working under pressure.
- Ensure compliance with all internal controls and established policies and procedures.
- Balance currency, cash, and checks in the cash drawer at the end of each shift.

A pleasant individual who meets and exceeds customer and employee expectations through the delivery of exceptional and efficient services. To be able to find a position where my technical and professional expertise will grow in the new role of your company. I am a dedicated team player and can be relied on to help your company achieve its goal.

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## **HIGHLIGHT SKILLS**

- Point of Sales System (POS)
- Excellent Written and Verbal Communication
- Goal and detail-oriented
- Cash handling accuracy
- Customer and service-oriented
- Flexible and organized
- Hardworking and resourceful
- Fast learner
- Reliable and punctual
- Ability to work in a fast-paced environment
- Basic computer knowledge

## **EDUCATION**

BACHELOR OF SCIENCE IN BUSINESS  
ADMINISTRATION  
Major in Marketing  
2004-2008  
Rizal Technological University  
Mandaluyong City, Philippines