

## **Muhammad Asif**

Retail Banking & Accounts Department

ADDRESS

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01 PROFILE

Experienced Personal Banker with strong mathematical skills and a devotion to customer service. Highly adept in banking transactions, bringing forth a proven track record of client satisfaction. Knowledgeable about credit and loan processes, and committed to continually enhancing my skills and banking expertise. A strong team member with the ability to work independently, as well as within a division.

## 02 EMPLOYMENT HISTORY

Aug 2021 — Sep 2022

Multan

Branch Manager at The Bank of Punjab Pakistan

- Provided optimal assistance to the General Manager and handled a variety of tasks.
- Continually researched new business opportunities in the market.
- Answered customer queries and concerns to the best of my ability.

Mar 2014 — Jul 2021

Multan

Account Opening Officer at Bank Of Punajb, Pakistan

- Reported all necessary information to the Chief Operating Officer and worked closely with them to achieve and maintain goals.
- Worked to reconcile financial discrepancies by analyzing account information.
- Managed front-end and back-end development in the company's Portfolio Analyst,
   Employee Track, and Account Management systems.
- · Booked conference rooms for meetings and sent out meeting itineraries.
- Prepared accurate reports for filing.
- Researched, interpreted, and advised the company regarding compliance with laws and regulations.
- Greeted and assisted all visitors with a pleasant and helpful attitude.
- Addressed customer inquiries via email and in-person, ensuring quick and quality responses.
- Provided support to staff regarding professional and personal issues.
- Collaborated with the head of HR to meet and exceed all initiatives.

Accounts Officer at Qadir Ghee Industries Pvt LTD, Pakistan

Jan 2012 — Mar 2013

Multan



