



Waqar  
Ahmad  
Teller/Customer Service Executive

EXPERIENCE

06/2021-Present	<b>CUSTOMER RELATION EXECUTIVE</b> <i>AHALIA MONEY EXCHANGE</i>  <div><div>➤ Accepts and physically keeps a tally of cash amount while being a single window representative (remittance and forex)</div><div>➤ Collects proper and required documents from customers</div><div>➤ Remittance to all available corridor</div><div>➤ Handles payment of MoneyGram, Transfast, instant cash and EZ Remit</div><div>➤ Cross sells various products to customers</div></div> <div>Responsible for routine branch operations which include purchase and sale of foreign Currency, money transfer, Bill Payment, Vat and currency exchange.</div>
03/2015-03/2021	<b>CUSTOMER SERVICE</b> <i>AL FALAH SAFETY SECURITY LLC</i>  <div>Consistently providing an approachable, helpful and friendly service to colleagues and clients information resource by being well.</div> <div><div>● Handling customer excellent way</div><div>Greeting with peoples polite</div></div>
04/2012-12/2014	<b>CUSTOMER CARE</b> <i>MCB BANK LIMITED PAKISTAN</i>  <div><div>● Senior claims representative</div><div>● Identifying the qualified claims.</div><div>● Gathering information from customer</div><div>● Connecting customer with law.</div></div>

EDUCATION

08/2008-12/2010	<b>Bachelor in commerce</b> <i>Punjab University</i>	B
10/2006-10/2008	<b>HSSC</b> <i>Board of Intermediate &amp; Secondary Education Rawalpindi</i>	A
08/2004-08/2006	<b>SSC</b> <i>Board of Intermediate &amp; Secondary Education Rawalpindi</i>	B

OBJECTIVE

To secure a position in a growth oriented organization which offers superb opportunity for career advancement and professional development.

CONTACT

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Shabiya 12 Building Number C229 Flat 602 Abu Dhai, Abu Dhabi, Uae

SKILLS

UAE

Driving

License,Ms

Office,word,excel,notepad,emails

LANGUAGES

English,arabic,urdu

Native Proficiency

HOBBIES

Travelling,sports,watching