

MUHAMMED RASHID MK

Cashier/Teller

Dubai, UAE

+971526772006 | muhammedrashidmk8@gmail.com

in Muhammad Rashid.Mk



✓ OBJECTIVE

Analytical, detail-orientated professional with 5+ year of extensive experience in providing exceptional customer service, administrating customer transactions and promoting company offering in the Bank exceptionally organized and focused, demonstrating an outstanding aptitude to manage and balance a variety of financial transactions in a fast-paced environment

✓ EXPERIENCE

• ZERO MICRO FINANCE

August 2017 - October 2022

Assistant Manager

- Establishing strong credibility with clients by providing accurate information to address concern regarding their accounts and other bank products, resulting in achieving the highest rate of customer loyalty and retention.
- Serve as a branch head in the absence of the manager to maintain seamless bank operations and procedures.
- Administrator the balancing of branch's vaults , Teller cash Dispensers (TCDs), Teller cash recyclers (TCRs) with daily total of more than 2.5 million.
- Leverage organisational and priorizational abilities, coupled with superior attention to detail to efficiently process 30+ transactions per hour, attending 100+ customers on a daily basis.

✓ SKILLS

- Cash Drawer Balancing
- Cash Handling Skill
- Client Management
- Exceptional Customer Service
- Analytical & Critical Thinking
- Complex Problem Solving
- Staff Training & Development

✓ CERTIFICATE

- Computerised accounting
Tally Prime

- Diploma in Travel and Tourism
IATA DIPLOMA

✓ EDUCATION

- ARUNODAYA UNIVERSITY
BA ECONOMICS

✓ INTERESTS

- Participating in Social Activities
- Treasure of Pain and Palliative Society
- Mountaineering
- Traveling

✓ LANGUAGES

- English
- Hindi
- Malayalam

✓ PERSONAL DETAILS

- Date of Birth : 22-05-1996
- Marital Status : Single
- Nationality : India
- Gender : Male