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## CONTACT ME

Phone



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## **PRO SKILLS**

TEAMWORK

MARKETING

PROFESSIONAL THINKING

**BANKING & FINANCE** 

MICROSOFT OFFICE

## APURBO BAGLARY

## 

2022 - PRESENT	SALES ASSISTANT & IT
Al Maya Group LLC	<ul> <li>Ensuring customers receive an outstanding customer experience, by meeting-and-greeting and answering product questions attentively on shopfloor.</li> <li>Maintain optimal stock levels by assisting in stock checks and ordering stock from head office.</li> <li>Assessing customer needs and recommending suitable products.</li> <li>Promoting product offers and shop loyalty card to generate repeat business from customers.</li> <li>Keeping shop safe and attractive to customers by with regular checks, tidying and assisting with visual merchandising.</li> <li>Same grip about IT work like create LPO, BPN.</li> <li>Online Delivery order Service Instashop, Talabat and Now Now.</li> </ul>
2015 - 2021	CUSTOMER SERVICE (CASHIER)
State Bank of India (CSP)	<ul> <li>Responsible for customer needs such as cash deposit, withdraw and remittance.</li> <li>Prepared daily, bi-monthly, and monthly departmental reports on reconciliation items.</li> <li>Banking product sales to prospective customers.</li> <li>SBI life insurance advisor.</li> </ul>
2016 - 2021	DATA ENTRY OPERATOR (PART TIME)
Alankit Assisgnment Limited	<ul> <li>National Securities Depository Limited (NSDL) E-Pan Card.</li> <li>Customer Data Collection and analyzing and send to HO.</li> </ul>
2013-2015 Lupin Pharmaceuticals Manufacturers	QUALITY ASSURANCE DATA ENTRY OPERATOR • Performed tests on all devices prior to and during production. • Monitored and tested equipment prior to recording data. • Reported any issues to senior management immediately.
20 <sup>th</sup> Mar 2019 Indian Institute of Banking and Finance	CERTIFICATE EXAMINATION FOR BUSINESS CORRESPONDENTS / FACILITATORS

2013-2014 Assam High Secondary Education College Nagaon

ADVANCED LEVEL EXAMINATION

• Diploma in Computer Applications (DCA 1 YEAR) LANGUAGES

Mother Tongue(s) • Assamese Other Language(s) • English • Hindi