



Magna Christy

+971522476356

Freelance Visa

magnachristy@gmail.com

Al Rigga, near to Delta Centre,
Deira Dubai, UAE.

About Me

Experienced in resolving customer complaints within company guidelines and using own initiative. Implements customer follow-up to uphold service standards and guarantee customer satisfaction.

Expertise

- MS Office
- MS Excel
- Customer Service
- Internet Browsing & Surfing
- Cash Handling
- Active Listening Skills
- Positive Attitude
- Interpersonal Skills
- Teamwork

Reward

Oct 2022 | Dragon Star Mini Mart.
The Best Employee of the Year

Experience

Amazon FC Associate

Present

Amazon Prime. | Dubai, UAE.

Completed customers orders with speed and accuracy.
Used Microsoft Word and other Software tools to create documents and clear communications.
Designed digital and print materials.

Cashier

2022

Dragon Star Mini Mart. | Dubai, UAE.

Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
Processing refunds and exchanges, resolving complaints.

Cashier / Internship

2022

Sama Cafeteria. | Naif Deira Dubai, UAE.

Welcoming customers, helping them locate items, and providing advice or recommendations.
Accepting payments, ensuring all prices and quantities are accurate and proving a receipt to every customer.

Education

I.Com

Board of Intermediate Education | Karachi, Pakistan

Matriculation / Science

Board of Secondary Education | Karachi, Pakistan

Languages

English

Urdu