# MUHAMMAD UMAR TANVEER

**BRANCH OFFICER** 



12 Shabiya - Musaffah - Abu Dhabi - United Arab Emirates, Abu Dhabi, 00000





#### **EDUCATION**

#### BACHELOR OF ARTS

University of Punjab / Lahore / 2020

#### ASSOCIATE OF SCIENCE

Pak Polytechnic Institute / **Lahore / 2014** 

**DAE** Electrical

#### ASSOCIATE OF SCIENCE

New Era Grammar School / **Lahore / 2011** 

Computer Science

#### SKILLS

Electronic communication Data communication performed through digital means such as computers, telephone or e-mail.

Maintain financial records Keep track of and finalise all formal documents representing the financial transactions of a business or project.

Maintain records of financial transactions Collate all the financial transactions done in the daily operations of a business and record them in their respective accounts

Handle financial transactions Administer currencies, financial exchange activities, deposits as well as company and voucher payments. Prepare and manage guest accounts and take payments by cash, credit card and debit card.

Perform clerical duties Perform administrative tasks such as filing, typing up reports and maintaining mail correspondence.

them and provide relevant information

Resolve customer complaints, guide

Track transactions on balance sheets and report any discrepancies

Fulfillment by Amazon Business

## LANGUAGES

English

Urdu

Hindi

Arabic

Punjabi

### PERSONAL DETAILS

Nationality: Pakistani

Date of birth: 07-11-1995

Visa status: Employed Marital status: Single

selling foreign currencies, make deposits of money, record all foreign exchange transactions and check for money validity.- Receive/issue cash transaction instruments like remittance, foreign currency exchange, WPS, Demand draft, TT, and value added services transaction payments etc. - Collect cash against any transaction. - Provide cash against transaction / vouchers. - Collect cash against receipt vouchers.

They provide information on the conditions and exchange rates for buying and

#### **WORK EXPERIENCE**

#### National Exchange Company

Mar 2020 - Present Abu dhabi

#### BRANCH OFFICER

Exchange National and foreign currencies, adheres to work rules, procedures and

Company policies

Exchange National and foreign currencies, adheres to work rules, procedures and Company policies

Enter customers' transactions into computers in order to

record transactions and issue computer-generated receipt. Complete KYC

procedures and formalities.

Managed branch operations and day to day activities like

operations.

operations.

handling of vault

Managed branch operations and day to day activities like handling of vault

→ WESTERN UNION

- ¬ XPRESS MONEY
- ¬ TRANSFAST
- ¬ SYMEX 9
- ¬ SYMEX .NET
- ¬ COMPLIANCE POLICIES
- ¬ AML, KYC ,CDD,EDD
- \_ LOYALTY CARD

#### Paracha Exchange Company Pvt Ltd:

Feb 2017 - Jan 2018 Lahore, Pakistan

#### CUSTOMER SERVICE EXECUTIVE (COUNTER STAFF):

To provide excellent customer service at branch customer

To attend customers for all business transactions at the counter.

Attending customers for making Remittance, Currency exchange, Demand drafts

/ Telex transfer.

To answer customer complaints, branch detail enquiries, transaction enquiries,

rate enquiries, conversion. Prepare End of day report.

To provide information of new or additional services. To provide currency exchange & remittance delivery

information. To perform a role of marketing & sales executive during

off-peak business hours. To maintain records, prepares reports and performs

work processing assignments & related clerical duties.

#### **FERTILIZER INDUSTRY:** Jan 2015 - Nov 2016

**FATIMA** 

Sheikhupura,Pakistan

## Oil Field Circuit Breaker (OCB)

ELECTRICAL TECHNICIAN

Transformer Maintenance

Induction Motor Turbine working

Poles and Temper

To manage the Electrical engineering and design team

# COURSES

#### Online Nov 2020 - Nov 2020

Online

(CERTIFICATE)

• HEALTH AND PEACE—WHO

### Sep 2020 - Sep 2020

Online

Oct 2020 - Oct 2020

Feb 2021 - Jul 2022

Feb 2021 - Feb 2021

Online

Online

Online

### SILENT SPREADERS-HARVARD MEDICAL

**SCHOOL** HOTEL MANAGEMENT- E-LEARNING

## **COLLEGE**

ACCOUNTING AND FINANCE- E-

# LEARNING COLLEGE

UNIVERSITY

E-COMMERCE AMAZON

FOREX TRADING- EUROPEAN OPEN

Online

Mar 2021 - Mar 2021

Jan 2022 - Jun 2022