



## **Karthick Ragunath J**

Contact: +971 569208474

Email : [karthick.ragu1987@gmail.com](mailto:karthick.ragu1987@gmail.com)

Languages : English, Tamil, Malayalam

Location: Sharjah, UAE.

### **Career objective:**

To attain a challenging position in an organization where my experience knowledge and optimism are put to test, and to work in a challenging environment and constantly update, adapt to changing technologies which would enhance my skills to work in a competitive industry and contribute effectively to the development of the organization and my carrier.

### **CAREER SUMMARY:**

#### **IT Support Engineer:**

- Working knowledge of managing and configuring various networking devices such as Cisco Routers, Switches.
- Managing and configuration of all network devices in Etisalat datacenter.
- Configuring sonicwall firewall for High availability to maintain our operation work without any downtime
- Protecting data, software, and hardware by coordinating, planning and implementing network security measures
- Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.
- Maintaining, configuring, and monitoring virus protection software.
- Monitors, plans, and coordinates the distribution of client/server software and service packs.
- Installation and configuration of fingerprint device and pos device.
- Ensuring all software is properly licensed and up to date.
- Configuration and Troubleshooting software/ Hardware via telephone Support.
- Configuration and maintenance of Cisco IP phone.
- Installing application software like anti-virus security solution & business software system.
- Configuring devices like Printer, Scanner, Webcam, Modem, LAN Cabling & crimping, Troubleshooting and connectivity problems in LAN.
- Support and administration of firewall environments in line with IT security policy.
- Working with in computer systems, including troubleshooting for warranty work.

- Configuring devices like Printer, Scanner, Webcam, Modem, LAN Cabling & crimping
- Troubleshooting and connectivity problems in LAN
- Configuring Chat facilities, Data transfers, and video conferencing facilities for users.
- Configuring Outlook 365 for users.
- Production of technical documentation to agreed quality standards.
- Reporting on progress/issues to management and users.
- Monitor network communication and user administration.
- Implement policies for the use of the computer system and network.

### **Compliance Associate:**

Competent professional with one year of experience in UAE currently working with Mesrkanloo International Exchange, Dubai as 'Compliance Associate'. Knowledgeable in AML/ CFT and Central Bank of the UAE policies and procedures, KYC, CDD, EDD etc. I am conscientious in my personal and professional life and derive considerable satisfaction from doing an assignment well enough. As an employee, I am well rounded, fast learner, hardworking and can work under minimal supervision.

### **Core Competencies:**

- Knowledge of AML/ CFT Laws and Standards of the CBUAE
- KYC Analysis and Verification • Transaction Monitoring
- Sanction Screening.
- Training and the induction programs for the employees
- Conducting SDD, CDD and EDD
- Suspicious Activity or Transaction Reporting (ISAR/ISTR)
- Risk and Fraud Analysis
- Replying to IEMS queries after investigation
- Conducting Investigations
- Produce in- depth reports and correspondence
- Periodic review of the customers.

### **Work Experience:**

**Mesrkanloo International Exchange, Dubai - UAE.**

**(Jan 2021 to Present)**

Job Profile:

IT Support Engineer

Reporting to: IT Manager

Compliance Associate.

Reporting to: Compliance Officer/ACO

**TNSWAN (Tamilnadu State Wide Area Network), TCS Project - Chennai, India (May 2017 to Jan 2021)**

Job Profile:

District Network Engineer.

Reporting to: IT Manager/Team Lead

**Hotcourses India Pvt Ltd, Chennai- India.**

**(April 2011 to April 2016)**

Job Profile:

Network Administrator.

Reporting to: IT Manager/Team Lead

**Academic Qualification:**

- Bachelor of Engineering in Electronics and Communication Engineering at Anna University, India.

**Specialist Courses:**

- Done Course in Diploma in .Net Technologies (C#, MSSQL, XML, ADO.Net, ASP.Net, GUI), NIIT, Chennai - India.
- Done Course in CCNA, Sansbound Networking School, Chennai - India.

**Personal Information**

Father Name : R. Jeyaraman

Marital status : Married

Date of Birth : 18-11-1987

Passport Number/Visa : T2164680/Canceled Resident Visa Ready to Join Immediately

Nationality : Indian

Residence Address : AlNadha, Sharjah

Reference:

Mr. Raja Muhammad Iftikhar, Manager – In charge, Mesrkanloo International Exchange, Mob: 0559967010

Mr. Bashudev Pokhrel, ACO, MIE, Mobile: 0556214580

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