



# MOHAMED MEDHAT AMEIN

E-mail: [muhammadmedhat1991@gmail.com](mailto:muhammadmedhat1991@gmail.com)

Mobile : 0557895722

Nationality : Egyptian

Visa Status : Employment

Location : Sharjah

## Objective

I have experience in sales and customer service and cashier and Call center Collection dealing with clients Arabic and English.

## WORK EXPERIENCE

### Majid AL Futtaim Retail 2021 Present UAE

#### Cashier Cash Officer

- Providing a positive customer experience with fair friendly and courteous service
- Collecting payments by accepting cash check or charging payments from customers and making change for cash customers
- Coordinating with retail staff for product inquiries and price check Processing receipts and in store coupons for customers
- change Counting money in cash drawers at the beginning and end of shifts to ensure that amounts are correct and that there is adequate change Bagging or wrapping purchases to ensure safe transport
- Maintaining checkout operations by following policies and procedures and reporting needed
- Following all store procedures regarding coupons gift cards or the purchase of specific items Informing customers about services available and needs

### Al-Maliki Food Company Egypt 2020 - 2021

#### Sales Representative

- Selling products and services using solid arguments to prospective customers
- Performing cost-benefit analyses of existing and potential customers
- Maintaining positive business relationships to ensure future sales
- Perform cost-benefit and needs analysis of existing/potential customers to meet their needs
- Achieve agreed upon sales targets and outcomes within schedule

### Exception company to collect money Egypt 2018 – 2020

#### Collection

- Make deal with customer and convince them to solve the indebtedness amicably
- Give the client all legal information if he refuses to deal amicably
- Locate and contact debtors about outstanding obligation send out past due notices for missed settlement payment
- Maintaining call reports
- Report address changes and maintain files regarding debtors for correct and current contact information

## **ECCO outsourcing Egypt 2016 - 2018**

### **Call Center**

- Receiving calls from different clients
- Solve any problem faced by the customer
- Reply to customer inquiries
- Achieving the target in satisfying our customer
- Knowing everything new and informing customer of it

## **Education**

**Bachelor degree Holder graduate year 2015**

**Faculty of Commerce department account**

**Electronic accounting 2013**

**Holder Certificate**

## **Key Skills**

- Driver license UAE
- Own Car
- Excellent oral and written English communication skills
- Selling Skills
- Proficient in MS office application
- Able to learn fast and learn new skills
- Able to work under pressure
- Cash Handling

## **Languages**

**Arabic : Mother tongue**

**English : Fluent**