

# Muhammad Haseeb Azhar Malik

Branch Service Officer

Bank teller with exceptional customer service and sales skills with a commitment to detail related skills include transacting and recording daily financial transactions, managing daily operations, customer Relations, and management of employees. Able to train new and existing employees on company policies and new regulations.

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Dubai, United Arab Emirates



20 November, 1996

## **WORK EXPERIENCE**

### **Junior Officer**

## Al Razouki International Exchange Company LLC

04/2022 - Present

Dubai, United Arab Emirates

Achievements/Tasks

- Receive/issue cash transaction instruments like remittance, foreign currency exchange, WPS and value added services transaction payments etc.
- Collect cash against any transaction.
- End of day report.
- Complying AML policy & procedures.

# **Branch Service Officer** Askari Bank limited

02/2020 - 02/2022

Rawalpindi, Pakistan

Achievements/Tasks

- Efficiently processed withdrawal, Deposit, payment etc.
- Sold accounts and other banking products.
- Balanced cash drawer, Vault and cash machines.
- Rapidly prepared customer and ATM cash and change orders.
- Handled various accounting transactions.
- Prepared, Sorted and Distributed branch reports.
- Customer Services.

# Intern Daraz.Pk

02/2019 - 01/2020

Rawalpindi, Pakistan

Achievements/Tasks

- Providing administrative and logistics support.
- Customer Services.
- Daily reporting.

# **EDUCATION**

# BS(honr) Economics and Finance Numl, Islamabad

01/2015 - 09/2019

Courses

- Economic and Finance.
- Research methodology.
- Budget Making.

### **SKILLS**

Experience in using MS. Office,Oracle Flexcube,People

Cash handling expertise.

Personable and confident face to face with clients.

Compliance, Banking laws and regulations.

Proven ability to work as a team.

Ability to solve problems independently.

# PERSONAL PROJECTS

Budget Making (09/2018 - 01/2019)

Making current expenditure for Ministry of Finance (National Savings).

## **ACHIEVEMENTS**

Digital General Banking Training (Certificate) (11/2021 - 12/2021)

#### **LANGUAGES**

English

Urdu.

Full Professional Proficiency

Native or Bilingual Proficiency

Hindi

Full Professional Proficiency

#### **INTERESTS**

When I am not working, I enjoy spending time with my family and abseiling.