# FAHD AL- CHHADA

# Sales Agent

- Address:United Arab Emirates
- **Characteristic Phone number:** (+971) 507358599 / (+971) 505589485
- **E-mail address:** <u>fahedshadaa@gmail.com</u>

Date of birth: 04/08/1994 | Nationality: Syrian

### **CAREER OBJECTIVE**

Working at institution with global reputation providing the possibility of career development.

# Personality

- I am self-confident, optimistic, straightforward, helpful, hard-working and trustworthy.
- When I have a duty I make a lot of effort to do it the best way to be done to the fullest extent.

# **Professional Qualification**

- Taking instructions very well and going about executing directives with great deal of diligence.
- Having the ability to learn new technologies as needed.
- Having a good team spirit, and ability to work under pressure.

WORK EXPERIENCE

# Mohammed Sukkar stone, Marble and Ceramic Company

#### Sales Executive

2022- Currently / United Arab Emirates

- Create potential clients and rapport by networking.
- Provide the best advice and consultation to clients.
- Generate new clients and new business.
- advising clients and handle all customer inquiries, requests, and complaints to maximize customer satisfaction.

# **EMMA-TEL Company**

#### Call Center

2/2020- 12/2021 / Syria

- Act as a first point of contact for complaint management.
- Record the call details in the system along with summary of query.
- Assists customers for call back requests received through emails, booking appointments.
- Demonstrating and presenting products, and working towards monthly or annual targets.

# **Ministry Of Health**

Health care official / customer Services 4/2017-1/2020 / Damascus

- Official of the primary health care center.
- Oversee health care, communication.
- Polio vaccination campaigns and covid-19.

# **EDUCATION**

|                                 | Hold a License in Law     2022 / Bar Association / syria  |
|---------------------------------|---|
|                                 | Bachelor's Degree of Law     2019 / Damascus University   |
| Licenses<br>&<br>Certifications | <ul> <li>English language course.</li> <li>ASIA center for science and languages / Syria</li> </ul>                       |
|                                 | <ul> <li>International computer driving license "ICDL".</li> <li>ASIA center for science and languages / Syria</li> </ul> |
| LANGUAGE                        | Mother tongue(s): Arabic<br>Other language(s): English / Good   |