



I consider myself as an enthusiastic and energetic person who can work hard and cope with my stressed condition. I believe that I will be able to overcome all the obstacles. I face to achieve my goal and to uphold high reputation of your organization.

MD SHOAIB MASUD

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E-Mail:

shoaibmasud3@gmail.com

Linkedin:

<https://www.linkedin.com/in/shoaib-masud-194116234>

Address:

Dubai

EXTRA-CURRICULAR ACTIVITIES

- Executive Member of Debate Club (Chittagong Independent University)
- Strong interpersonal skills, self-confident, dependable and reliable.
- Dedication to take at hand energy level.
- Debate, Team Work. Leadership
- Able to build relationships

Languages

English – C2

Arabic – B2

Hindi-B2

Bangla-Native Language

Experience

Customer Service Assistant - Oxypoint 01/2018 to 12/2020
Address: Oxygen, Chattogram, Bangladesh.

- Arranging services for customers
- Handling payment transactions
- Making sales
- Providing information about product or services
- Taking Payment or issuing refunds
- inputting data
- Solving Problem

Manager- Flavors 07/2020 to 01/2023
Address: GEC Branch, Chattogram, Bangladesh.

Education

Bachelor of Arts: English Language & Literature - 2018-2022
Chittagong Independent University, Chattogram, Bangladesh.

Higher Secondary Certificate: Humanities - 2017
Omar Gani M.E.S College, Chattogram, Bangladesh.

Secondary School Certificate (Dakhil): Humanities - 2014
Darul Ulum Kamil Madrasah, Chattogram, Bangladesh.

Computer Skill

Efficient in MS word, MS Excel, MS PowerPoint, Adobe Photoshop and internet browsing