



KARAN JADHAV

CUSTOMER SERVICE EXECUTIVE, CASHIER

Seekin to pursue a challenging career and to play a vital role in the organization that facilities continual up gradation of knowledge and skills with strong opportunity for career growth while contributing immensely to its growth and development with my best possible and earnest endeavor .

Contact

Phone

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Email

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Address

Abu Dhabi

Education

Maharashtra boards
secondary education

Maharashtra board
Higher Secondary

Madurai Kamaraj University
B.COM

SKILLS

- GOOD COMMUNICATION
- PROBLEM SOLVING
- DECISION MAKING
- TEAM BUILDING
- LEADERSHIP SKILLS
- CREATIVE THINKING SKILLS
- CRITICAL THINKING SKILLS

Language

English

Hindi

Experience

AMWAY INDIA ENTERPRISES PVT LTD

CUSTOMER SERVICE

- Generate sales leads
- Identify and assess customers' needs to achieve satisfaction
- Build sustainable relationships and trust with customer accounts through open and interactive communication
- Maintaining records and updating system
- Handling cash and Accounts

KOTAK MAHINDRA BANK PVT LTD

CUSTOMER SERVICES

- Manage large amounts of incoming phone calls
- Provide accurate, valid and complete information by using the right methods/tools
- Meet personal/customer service team sales targets and call handling quotas
- Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution

IDFC FIRST BANK PVT LTD

CUSTOMER SERVICES

- Keep records of customer interactions, process customer accounts and file documents
- Follow communication procedures, guidelines and policies
- Take the extra mile to engage customers
- Generate sales leads

WORK EXPERIENCE

- Delivery professional & personalize customer services
- Understanding the needs of customers & advertising a appropriate
- Calculating & providing accurate information to customers
- handling escalation
- Assisting customers in applying for loans personal & business purpose

PERSONAL INFORMATION

- Passport Number - W8362178
- Date of Birth - 25/05/1997
- Marital Status - Single
- Visa Status - Visit Visa