



## SKILLS

Ability to work under pressure  
Ability to multitask  
Microsoft office  
Team worker  
Problem-Solving  
Time management  
creativity  
Strong Communication

## EDUCATION

### 1- Bachelor's Degree in English

Faculty of Arts Benha University

### 2- General diploma in education - Methods of teaching English

Tanta University

# Abdu Nagah Mohamed

## English Teacher

## PROFILE

Experienced and enthusiastic Teacher with a passion for teaching and inspiring others. Committed to learning about varying educational philosophies, and motivated by my appreciation of the human spirit and our innate desire to learn. Adept in following lesson plans and fostering a classroom environment conducive to learning. Bringing forth dedication, a love of education, and the desire to positively impact the lives of students.

## EXPERIENCE

### ► Sales representative at Fusion medical services company

- 1- Selling products and services using solid arguments to prospective customers
- 2- Visit pharmacies and convince them to buy products and medicines
- 3- Making purchase and sales invoices for customers

### ► Technical Support & Call Center Advisor at WE Telecom Egypt

- 1- Handling customers inquiries and handling complains.
- 2- Following up with customers complaints and resolve it accurately.
- 3- Installing and setting the internet router up, and making sure that the service is connected  
In an excellent manner

### ► Staff Supervisor at Stomach Fried Chicken Restaurant Egypt

- 1- Handle escalations from customers ensuring their satisfaction and retention.
- 2- Monitoring food quality.
- 3- Assisting staff with all required tools, skills and knowledge for order inquiries, transactions and complaints resolution efficiently and effectively.
- 4- Coach team members to improve, develop and grow their potential and Performance.

## Languages

Arabic , Native    English , Excellent

## CONTACT

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