

# CONTACT

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Oubai Al Qouz 3

Father's Name:

Name

CNIC:

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Passport No:

YZ1160232

DOB:

05.05.1993

Nationality:

**Pakistani** 

#### **SOFTWARES**

Microsoft Office Word Excel PowerPoint Photoshop Premiere Pro CorelDRAW **AutoCAD** 

#### **SKILLS**

Work well under pressure Strong research skills

# **LANGUAGES**

English ..... Chinese Urdu

# **AQEEL AHMAD**

Designation



# **CAREER OBJECTIVE**

Experienced, knowledgeable, and highly motivated Reconciliation assistant. An example of a good account assistant with CBD Accounts professional with 2.5 years of experience, with CBD skilled at a wide variety of tasks, including ATM/CDM ledger balancing, Customer accounts, Online Cheques Processing.

A reputation for building productive and positive relation with diverse customers resulting in improved customer holding and loyalty. Proven ability to manage a highvolume workload in a calm and positive manner with a solid record of success in trouble shooting and problem resolution. A committed team member who consistently achieves customer service goals and adds significant value to the bottom line.



# **EDUCATION**

- University of Islamabad Pakistan Bachelor in Commerce (2014)
- Business Management university of shanghai China Diploma in Commerce (2018)
- Board of Intermediate and Secondary Education AZAD KASHMIR (AJK) PAKISTAN

Secondary School Certificate (Science Group) (2010)



#### **WORKING HISTORY & ACHIVEMENT**

Commercial Bank of Dubai (CBD)

**CONSULTANT COORDINATIOR** (Sept 2019 – JAN 2022)

#### **KEY ACHIEVEMENTS**

# Reconciliation Assistant. (Client: Commercial Bank of Dubai)

- Perform verification and reconciliation of Cheques.
- Process and reconcile transactions of complex nature. Maintain appropriate files, documentation, and data.
- Handle inward/outward clearing for respective branches and transfer daily outward files to Central bank within cut off time.
- Repairing various reports to check branch-wise collection/ processing, discrepancies, queries, finance, Accumulated summary for management.

# **MAINTAINING DAILY REPORTS**

- No. of cases assigned/NO of cases resolved.
- To maintain the requisition cash for all the ATM/CDM on daily basis.
- Maintaining reports for different accounts, including ATM A/C, customer A/C, suspense A/C, & SHORT A/C.

# TRANSGUARD GROUP LLC (UAE)

# **DUTIES:**

- ATM/CDM reconciliation.
- Excess/short identification.
- Card/Cheque/Journal reconciliation.
- Key member of journal balancing team.
- ICCS cheques processing.

#### **Hobbies**



### **REFERENCES**

Available upon request



## **KEY STRENGTHS**

- Good communication how clearly you convey your ideas, plus your ability to listen to others. Highly responsible in customer satisfaction.
- Keen interested learning new things and prioritizing multiple tasks to meet deadline.
- Effective leadership in absence of seniors having positive stress tolerance is being able to stay calm without getting carried away by strong emotions of
- Planning skills sharing ideas with colleagues and seniors.
- Teamwork and interpersonal skills as a team and as a one family.
- Self-management.
- Quick learner and keen to have relevant work experience.
- Ability to establish and maintain professional relationships with clients, colleagues, and external bodies.

# **COMPUTER SKILLS**

- Good typing speed for numeric and alphabetical data input.
- Microsoft OS (XP, Windows 7, window 8, window 10)
- Having excellent working knowledge and experience of MS Word, MS Excel, MS Power Point, over 7 years
- Outlook, Internet, and Multimedia.
- Hardware/software 9-month academic course.
- Excellent knowledge of software