

RESUME

Objective:

Work in an environment that challenges me to continue learning, at the same time to be able to utilize my skills to achieve organization targets. To create a workspace that is continual growth with opportunities for advancement

Experience

- Operation Processor (2009 2022) Cheque Processing Operations - Abu Dhabi Islamic Bank Abu Dhabi – UAE
 - Handling queries and follow up with various corporate customers related to execution of salary and various fund transfer
 - Handling Key responsibilities of Salary distribution to various banks using UAEFTS and Wages Protection system
 - Utility Payment (Etisalat, Salik & Du) Making daily payments, Reconciliation and handling customer complaints
 - > Ensure compliance to ADIB policies, procedures, guidelines and standards
 - > Maintain proper and organized filling system of all department record
 - Registering companies under the WPS system
 - > Process Out Ward Cheques based on check list asper threshold
 - Request for PDC withdrawals/postponement based on supportive documents received from Branches
 - > Ensure accuracy in data entry of cheques on daily basis
 - Process onus cheques by completing 1st level technical review of each days requests In ICS received through CDM
 - > Ensure standard security features availability on the cheques
 - Undertake any additional assignments / projects entrusted by the line management and complete them as per requirement

Educational Qualifications

- Master of Business Administration (MBA)
- Section 2017 Bachelor of Business Administrator (BBA)
- <u>Higher Secondary Examination</u> (HSE)
- Secondary School Leaving Certificate Examination (SSLC)

Personal Qualities

- ✓ Excellent communication and interpersonal skills
- \checkmark Highly motivated and results oriented professional
- \checkmark Excellent ability in analyzing and solving problems
- \checkmark Ability to work under pressure and to meet deadlines
- \checkmark Ability to work independently without supervision
- ✓ Accuracy and attention to details
- ✓ Forecast and Time Management
- ✓ Capable of working under pressure and meet required deadlines
- ✓ Adaptable in changing work procedures/environment
- ✓ Possess consultative approach to communications
- \checkmark High degree of Confidence and maturity to handle matters with tact and discretion
- ✓ Ability to handle a variety of task simultaneously and often under pressure
- ✓ Self-reliant and highly motivated /confident
- ✓ Always willing to learn

Capabilities

- ✓ Have good knowledge of keeping track of files and records
- ✓ Can arrange and manage functions and meetings
- ✓ Typing speed of 40 wpm. {Microsoft Typing Tutor}
- \checkmark Can get along with age group
- \checkmark Can cope with stressful situation

Computer Qualifications

manal Dataila

- A Operating Systems: MS Windows 98, Millennium, Server 2000-03, XP, Vista & Windows 7, 8 & 10
- ⁽¹⁾ Office Automation: MS Word, MS Excel, MS Power point
- A General: Internet Applications

Personal Details			
Date of Birth	:	14-05-1987	
Marital Status	:	Married	
Nationality	:	Indian	
Visa Status	:	visit	
Driving License	:	Holding a valid UAE Driving License	
Languages Known			

English	:	Read, Write & Speaks
Arabic	:	Read & Write
Malayalam	:	Read, Write & Speaks

I hereby certify to the best of my knowledge and belief that, the above written particulars are true and correct

Rashid P Moidu (References & Reliable documents can be presented upon request)