

# Amr Said Fouad

### Currency Exchange Teller

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AL-Barsha 1



Dubai, UAE



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# **Languages**

Arabic English

### **Hard Skills**

Team Worker

Customer Service

Cash Handling

M.S computer Skills

Self Motivated

# **Profile summary**

Over a 7-year career in foreign Currency exchange companies, Self-motivated, and dependable Teller in Various areas.

Significant background in self-directed positions requiring effective oral and written communication skills and attention to detail. Great ability to meet deadlines a timely manner and produce effective results. Able to adapt to new situations and learn new processes quickly.

# Work. experience

07/2019 - 01/2023

#### **Senior Currency Exchange Teller**

#### **AL-NASR Currency Exchange company.**

Alexandria, Egypt.

- Executes foreign currency transactions for clients.
- Establishes local exchange rates for retail customers based on market fluctuations, communicates rates to and directs other staff accordingly.
- Negotiating with foreign exchange brokers to set prices for traders.
- Reporting trading activity to supervisors or using automated trading systems to place orders on behalf of clients or firms.
- Analyzes market activity and monitor market trends.
- Monitor trading activities and transactions of other traders.
- Maintain and develop relationships with clients.
- Establishing trust relations with customers.

#### **Junior Currency Exchange Teller**

### British Exchange forign currency Company.

Handling Customers exchange currencies.

- Cash handling and organizing.
- Assist Senior tellers with customer services.
- Report to supervisor.
- Attend weekly meetings for planning.

#### 05/2016 - 07/2019

Alexandria, Egypt.

# Academic background

2016 - Bachelor Degree of Quality Control.

Alexandria University, Egypt

### **Personal Information:**

-Nationality: Egyptian.

-Birth Date: 15/03/1994

-Visa Status: Visit Visa.

-Marital Status: Single.

-Military Service: Exempted.

-Driving License: Egyptian