



# HASHIM V S

CUSTOMER RELATION EXECUTIVE

## PROFESSIONAL PROFILE

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Performance-driven and creative Customer Relationship Executive with 4+ years of extensive experience and comprehensive background in analyzing customer complaints, identifying and communicating with potential customers and performing professional market research and great communication skills.

## WORK EXPERIENCE

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Customer Relation Executive  
LULU GROUP INTERNATIONAL

05/2019 - 05/2023

Ensure outstanding customer satisfaction by maintaining strong working relationships.

Handle client issues throughout the implementation life cycle in a timely and accurate fashion.

Maintain complete and accurate customer correspondence data.

Develop and update client related reports.

Identify and develop problem solving methodologies to resolve customer issues.

To provide proper information to customers

## EDUCATION

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RABINDRANATH  
TAGORE UNIVERSITY  
2019-2021

Bachelor Of Commerce



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com



Ahmed shawqi 22,  
Buhaira , SHARJAH  
UNITED ARAB EMIRATES

## SKILLS

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- Team Work
- Time Management
- Leadership
- Verbal & Written  
Communication

## LANGUAGE

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- ENGLISH
- HINDI
- MALAYALAM
- TAMIL

## SOFTWARE SKILLS

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- S A P
- TALLY ERP9
- MS EXCEL
- MS WORD