

# ANANTHU V



## Contact



Toyota Building, Sheik  
Zayed Road, Dubai,UAE



+971522134136



v.ananthu66@gmail.com

## Languages

English  
Malayalam  
Hindi  
Tamil

## Hobbies

- Travelling
- Trekking
- Swimming
- Badminton

## Summary

Experienced with over 3+ years in Industry. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements.

## Experience

**UST Global**, Thiruvananthapuram.

### Systems Engineer

- System issue analysis & providing exact resolution through a remote session with users.
- Provide technical support over calls, emails & tickets.(RITM & INC)
- Coordinating with the onshore team for necessary resolutions needed from our end.
- Software upgrading, installation & analyzing various software issues in Windows OS.
- Routing the issues to the concerned support teams.
- Ticket management by 'Service now' ticketing tool.
- Granting the admin privilege to the users via CyberArk tool.
- Active directory management.

**Aptara Learning Pvt. Ltd.**, Thiruvananthapuram.

### LaTeX Programmer

- Typesetting technical documents.
- Working as one in the team towards completing tasks within given SLA, assigned by management.
- Typesetting journal articles, technical reports, books, and slide presentations.
- Control over large documents containing sectioning, cross-references, tables and figures.

**STEM Robotics Academy**, Thiruvananthapuram.

### Junior Engineer

- Worked as an active Robotics trainer for students and corporates.
- Created effective platforms for every student to learn and execute tasks with well prepared documentations and training sessions.
- Conducting regular assessment on curriculum, periodic feedback/progress reports of students and supporting them improve their overall performance.
- Test and implement the design.

## Education

---

- Bachelor of Engineering: **Computer Science** – 2014 to 2018.  
**Narayana Guru Siddhartha College Of Engineering,**  
Padanthalumoodu, TamilNadu.
- Higher Secondary Education-2012 to 2014.  
**AMHSS,** Thiruvananthapuram, Kerala.

## Skill Highlights

---

- C
- C++
- Dot Net

## Declaration

---

I do hereby declare that the above information is true to the best of my knowledge.

PLACE:

**ANANTHU V**

DATE: