

PERSONAL PROFILE

Father's Name: MD SAHA ALAM

Date of Birth: 12 May ,1993

Passport NO:

A00234506 **Date of Issue:** 27 Jan 2021 **Date of Expiry:** 26 Jan, 2031 <u>NID NO:</u> 19931517444000150

> Marital Status: Single

<u>Religion:</u> Islam(Sunni)

> <u>Nationality</u> Bangladesh

Blood Group: 0 (+ve)

Permanent Address: Chittagong, Bangladesh

<u>MOHAMMAD ROBIUL HOSSAIN</u>

ADDRESS: AL DHAFRA RD, WESTERN REGION, BEDA ZAYED SANAYA.

E-mail: rhrabi50@gmail.com Cell # +971564616840 WhatsApp # +971564616840

EDUCATIONAL STATUS

MASTER OF ARTS:

BOARD	: NATIONAL UNIVERSITY
SUBJECT	: ENGLISH
CGPA	: 2.92
YEAR	: 2015
RESULT PUBLISHED	13 AUGUST 2018.

BACHELOR OF ARTS:

BOARD	: NATIONAL UNIVERSITY	
SUBJECT	: ENGLISH	
CGPA	: 2.86	
YEAR	: 2014	
RESULT PUBLISHED 27 SEPTEMBER, 2017.		

<u>HSC/ALIM CETRTIFICATE EXAM</u>:

BOARD	: MADRASHA
GROUP	: GENERAL
GPA	: 4.58
YEAR	: 2010

<u>SSC/DAKHIL CERTIFICATE EXAM:</u>

BOARD	: MADRASHA
GROUP	: GENERAL
GPA	: 5.00
YEAR	: 2008

COMPUTER SHORT COURSE:

BANGLADESH COMPUTER EDUCATION DEVELOPMENT SOCIETY (BCEDS)COURSE TITLE: COMPUTER APPLICATION / BASIC.SESSION: JAN 2017 TO MAR 2017.

RESULT : A GRADE.

COMPUTER SKILLS:

- ✤ MS OFFICE.
- **CALISH 40 WPM.**
- ***** ARABIC AND BANGLA.
- ✤ HINDI/URDU.

EXPERIENCE:

AL BADER EXCHANGE, UAE (WPS/Remittance Staff , from Oct, 2021 to present)

- Answering customer's questions and providing information on procedures or policies. Guiding and solving queries of customer, maintaining quality customer service.
- Sort invoices, Vouchers, supporting documents, ID details, checking bills and signature papers.
- Complying with company standard procedures for Anti Money Laundering and Combating Terrorist Financing Policy (AML/CFT).
- Creating, updating and sorting ATM Card Via ASPIRE System and WPS.
- Releasing bills and authorized cancelation and receiving.
- Updating and Monitoring remittances status via Company Portal.
- Receiving money from Western Union, Transfast, Instant cash etc.

LAILA GROUP OF COMPANY, UAE (Sales/Cashier from Apr, 2021 to Oct, 2021)

- Ensuring a good customer service.
- Controlling cash counter.
- Making reports.
- Dealing with the clients.
- Keeping a neat and clean work environment.

NORTH SHARTA DARGAH HIGH SCHOOL (Assistant Teacher in English from Oct,2017 to Mar,2021)

- Teaching students with modern English method and technology.
- Conducting devate competition among the students.
- Arranging annual sports and prize giving ceremony.
- Taking exams and preparing results.
- Building a good citizen with moral character.

LANGUAGES:

- English (Having good reading, writing and speaking skill)
- Hindi/Urdu (Having good reading and speaking skill)
- Arabic (Having good reading, writing and speaking skill)
- Bangla (Having good reading, writing and speaking skill)

I hereby declare that the facts given in this resume are correct to the best of my knowledge and belief.

MOHAMMAD ROBIUL HOSSAIN