

BRYAN M. PASAMBA

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SKILLS AND CHARACTERISTICS

- Microsoft Software (Outlook, Word, Excel, Access)
- Interpersonal Skills
- Communication Skills (Oral & Comp; Written)
- Friendly, courteous, and service oriented
- Poised under pressure
- Computer Literate
- Quality Assurance
- Solid written and verbal communicator

LANGUAGES

- English Fluent
- Tagalog -Fluent
- > Arabic Basic

PERSONAL DETAILS

Nationality: Filipino

Date of Birth: January 31, 1995

→ Gender: Male
→ Marital Status: Single
→ Weight: 57 Kg
→ Height: 5'5"

Religion: Roman Catholic

EDUCATIONAL ATTAINMENT

College Degree:
Southern Luzon State University
(Hotel and Restaurant Management)
Lucban, Quezon,
Philippines SY: 2012 - 2016

High School Education:
Leon Guinto Memorial College Inc.
Atimonan, Quezon

SY: 2008-2009

Elementary Education:
Caridad Ibaba Elementary School
Atimonan, Quezon
SY: 2002-2008

Career Summary

Five (5) years of experience in the field of Food and beverages services, food handler since 2016 related to all aspects of hotel and restaurant management. As customer service oriented we are providing a good service to our clients for them to satisfy and have a good feedback, suggestions and make an innovation for the company to grow more and to have more success in order to achieve every single day. Serving food and beverages with a high standard and having a food safety practices on the operation.

WORK EXPERIENCE

BARISTA/CASHIER/WAITER

IL CAFÉ DI ROMA, ABU DHABI, UNITED ARAB EMIRATES 2022-Present

Duties & Responsibilities:

- Greeting customers in a friendly manner and taking food anddrink orders.
- Making fresh juices and coffee.
- Cooking pasta and making sandwiches.
- Suggesting and promoting new products.
- Ordering and receiving items from the suppliers.
- Doing par level practices to maintain a good quality and enough quantity of the items.
- Monitoring items and maintaining availability of products.
- Closing the sales on the end of the day and properly hand over to next shift.

BARISTA/CASHIER

BARN'S CAFÉ, JEDDAH, SAUDI ARABIA 2020-2022

Duties & Responsibilities:

- Greeting customers in a friendly manner and taking food anddrink orders.
- Serving hot and cold drinks such as coffee, frappé, tea, artisan and specialty beverages Cooking pasta and making sandwiches.
- Cleaning and sanitizing the utensils and equipment.
- Answering customer inquiries
- Promoting and recommending menu options t
- Ordering, receiving items and distributing to other branches
- Address and resolve customer issues in a polite and effective manner; enlist manager or shift supervisor as necessary.

WORK EXPERIENCE

PAYMENT OFFICER

DREAM WEALTH INC. , PHILIPPINES 2018-2019

Duties & Responsibilities:

- Responsible for payment transactions.
- Ensuring all payments are processed in a timely manner. Cleaning and sanitizing the utensils and equipment.
- Process payables and withdrawals including fraud cheques.
- To be responsible in handling the daily banking credit and debit transaction and transferring money to the clients.
- 24/7 shift rotation to process payments due to clients, with utmost care and attention to details, within specified time.
- Applies specific procedures in double-checking all transactions
- Avoid double processing and perform balance checking time-to-time
- Produces a complete "summary of transactions" per shift

PIZZA MAKER

DOMINOS PIZZA. PHILIPPINES 2017-2018

- Washing our hands, before we start the operation and we must wearing a hairnet, cap, apron, and other safety gears for hygiene and without any accessories in our body.
- Making pizza (stretching, saucing, and toppings), dessert and etc.
- Receives raw products and checking its quality before we sort it to the stock room and walk in chiller.
- Putting label for the received and expiration date upon arrival of the stocks to make sure it's still safe to used and monitor its shelf life.
- Checking the shelf life guide to know the exact expiration provided by the QA.
- Cleaning the store specially our working area and stock room.

BARISTA

SLSU COFFEE SHOP. PHILIPPINES

2016-2017

- Making coffee, hot, cold drinks and non-coffee base drinks.
- Making pancakes, pasta carbonara and Bolognese.
- Cleaning the tables and chair.
- Maintaining the condition of coffee machines and other equipment.
- Buying items that are needed on the operation.
- Daily forecasting the movement of products especially in peak days.
- Doing daily inventory and reports.