# **DILDAR MOHSIN**



#### **OBJECTIVE**

Seeking a responsible and challenging position in a growth oriented progressive Institution where my experience and skills will significantly contribute to the overall success of the organization and provide opportunities for my career growth.



**ADDRESS** AL MUTEENA DEIRA DUBAI



PHONE 971568282163



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#### **EXPERIENCE**

### SEP 2022- MAY 2023

### CASHIER • DIRHAM EXCHANGE • DEIRA DUBAI

- *Greet incoming customers with decent gestures.*
- Dealing in sale and purchase foreign currencies.
- Completed opening and closing procedures each day.
- Send and receive money through Instant cash and Transfers to all over the countries.
- Executing remittance operations in local and foreign currencies.
- Manage all currency vouchers and payment vouchers.
- Supply management with reports on customer needs, problems, interests, competitive activities and potential for new products and services.
- Understanding that it is the perception in the employee's mind that really matter.

#### March 2021 – MARCH 2022

# SALES REPRESENTATIVE • TARIQ GLASS INDUSTRIES

- Identify prospective customers, lead generation and conversion.
- Be knowledgeable about the product.
- Emphasize the features of products to highlight how they solve customer problems.
- *Answer questions about the products.*
- serves customers by selling products and meeting customer needs
- provides ongoing support and communication with key customers throughout the geographic region

#### FEB 2018- SEP2020

#### CASHIER • AL MADINA RAXINE

- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Resolves customer issues and answers questions.
- Collect payments whether in cash or credit.
- Manage transactions with customers using cash registers.
- Keep reports of transactions.
- Daily monitor sales transactions.

# Trainings and workshops

- Customer care and cash handling.
- Basic Anti money Laundering and Countering the Financing of Terrorism.
- Fraud Prevention and Counterfeit Detection.
- AML/CFT Typologies in Exchange Houses & Suspicious Transaction Indicators.

# **EDUCATION**

Bachelor of Business Administration (BBA Hons)

University of Education "Lahore"

# PERSONAL INFORMATION

FATHER NAME: SALEEM AKHTAR BHATTI

DATE OF BIRTH:01/05/1998 NATIONALITY: PAKISTANI

VISA STATUS: EMPLOYMENT VISA

I hereby declare that the information's stated above are true to the best of my knowledge.

(DILDAR MOHSIN)