



Ibrahim Mostafa Mohamed Elaskily

WORK EXPERIENCE

Apparel group Supervisor at Tim Hortons
August 2021-Current

*Responsibilities:

- Supervise and co-ordinate activities of staff who prepare and portion food
- Train staff in job duties, sanitation and safety procedures
- Estimate and order ingredients and supplies
- Ensure food service and quality control
- Address customers' complaints or concerns
- Maintain records of stock, repairs, sales and wastage
- Prepare and submit reports
- Must have knowledge of the establishment's culinary genres
- Supervise and check delivery of food trolleys

KUWAIT FOOD COMPANY AMERICANA [Pizza Hut]
March 2019 – June 2021

*Responsibilities:

- Greet customers, record orders, and serve food and beverages with a consistently positive and helpful attitude, including answering questions about the menu.
- Preparing pizza dough, sauces, and various toppings, such as tomatoes, peppers, mushrooms, onions, and meats.
- Preparing high-quality pizzas according to company recipes.

PROFILE

A Suitable position with an organization where I can utilize the best of my skills and abilities that fit my education, skills, and experience a place where I am encouraged and permitted to be an active participant as a well vital contribution to the development of the company.

CONTACT:

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DATE OF BIRTH:
1-OCTOBER-1995

GENDER: MALE

ADDRESS:
**DUBAI, UNITED ARAB
EMIRATES**

PASSPORT DETAILS:

- **Passport No:** A21532044
- **Date of Issue:** 19/10/2017
- **Date of Expire:** 18/10/2024
- **Place of Issue:** Egypt
- **Visa Status:** Employment Visa

SPOKEN/ WRITTEN

LANGUAGES:

Arabic and English fluent

SKILLS

▪ Good Communicational and Interpersonal Skills.

• Computer Literate & Oriented of Microsoft Office applications (Word, PowerPoint, and Excel.

• Professional level in Customer Service, Administrative Works

▪ Efficient and well-behaved person.

Internet research skills& E-mail Applications.

CERTIFICATE

▪ Person In Charge – Certification for Food Safety

[Etisalat MISR] [Sales Representative] September 2017 – July 2018

***Responsibilities:**

- Present, promote and sell products/services using solid arguments to existing and prospective customers.
- Expedite the resolution of customer problems and complaints to maximize satisfaction.
- Achieve agreed upon sales targets and outcomes within schedule.
- Coordinate sales effort with team members and other departments.
- Establish, develop and maintain positive business and customer relationships.

[international business services] [Cable Technician] July 2018 – October 2018

***Responsibilities**

- Installing of televisions, routers, and internet technology devices.
- Troubleshooting issues with the cable network.
- Performing maintenance on existing cabling systems.
- Repairing cable poles and towers.
- Ensuring all cables are neatly tied and bundled according to safety regulations.
- Installing, maintaining, and repairing cable infrastructure.

EDUCATION

▪ Higher (upper-intermediate) Educational Certificate from-(Egypt) With Grade A+

DECLARATION:

I hereby certify that the above information is true and correct according to the best of my knowledge & My Experience.

Ibrahim Mostafa Mohamed Elaskily