## Monce Joseph

## moncejoseph1996@gmail.com

+971555964451 Visa Status: Visit Visa



## CAREER OBJECTIVE

To secure a promising, successful, and challenging career in a reputed organization where my knowledgeand skills can be effectively applied, enabling me to explore myself and utilize my potentials completely

## **SKILLS**

Communication Advanced

Leadership Intermediate

Hard working Advanced

Ms office/Excel Intermediate

Client Handling Intermediate

## **EXPERIENCE**

## **Apr-2022 – Feb-23**

## Twenty4 Fashion Retail shop, Bahrain.

• Sales Associate

#### Greets customers and makes them feel comfortable

- o Interacts with customers, offering assistance and responding to queries about products and purchases
- Provides recommendations according to customer needs or preferences
   Locates merchandise for customers and places orders, where necessary
   Introduces promotions and new products to customers
- Operates cash register and handles cash payments and credit card processing

## Jul-2019 - Jul-2021

## Sopanam Restaurant - Kayamkulam, Kerala

Cashier/Billing

#### Manage transactions with customers using cash registers

- Scan goods and ensure pricing is accurate
   Collect payments whether in cash or credit
   Issue receipts, refunds, change or tickets
   Redeem stamps and coupons
- o Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
   Greet customers when entering or leaving the store

## May-2016 - May-2017

## Spark Automobiles - Vytila, Ernakulam, Kerala

Marketing Executive

#### Conceive and develop efficient and intuitive marketing strategies

- Organize and oversee advertising/communication campaigns (social media, TV etc.), exhibitions and promotional events
- Conduct market research and analysis to evaluate trends, brand awarenessand competition ventures
- o Initiate and control surveys to assess customer requirements and dedication
- Write copy for diverse marketing distributions (brochures, press releases, website material etc.)

# **PROJECTS**

Project Name: Main project

Role: Finance Project Duration: 1 Month

Project Detail Cost and Volume Profitability Analysis. HIL (INDIA) LIMITED, Kochi, Kerala

Project Name: Internship

Project Duration: 1 Month

Project Detail The Fertilisers And Chemicals Travancore Limited (FACT Ltd.), Kochi ,Kerala

# **EDUCATION**

Degree/Course	Percentage/CGPA	Year of Passing
MBA Finance & System	75% / 7.48	2019
Mangalam College Of Engineering, APJ Abdul Kalam Technological University		
B.com Finance & Taxation	65% %	2016
Mar kuriakose arts and science College, MG university		
Higher Secondary	73% %	2013
V.B.S.N.H.S.S, Njeezhoor, State Higher Secondary		
SSLC	75% %	2011
N.S.S.H.S Kattampack, Kerala State		

# **ACHIEVEMENTS**

Member Of National Service Scheme

Centre for Science in Society

Rotary Youth Leadership Award

Certificate of Sarga Sangamam Fest

# PERSONAL DETAILS

Address Kollakkottil (H), Kattampack p.o,

Kuravilngad, Kottayam, Kerala, 686612

Passport detail T6670209

Date of Birth 17/06/1996

Gender Male
Nationality India
Marital Status Single

Languages Known English, Hindi, Malaylam, Tamil

# **DECLARATION**

I hereby declare that all the details furnished here are true to the best of my knowledge and belief.

Place:

Date: Monce Joseph