



SHYJU T P

SUPERVISOR

WORK EXPERIENCE (5+ YEARS)

Contact Me

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- 📍 Madinat Zayed
Abudhabi,UAE

Other Info

Skills

- Cash handling expertise
- Customer service
- Quick and self learner in technical aspects
- Adaptability and responsiveness
- Problem solving

Awards

- Was a member for the team that won the 2020 Best zonal airport team award
(EBIXCASH WORLD MONEY)
- Awarded the best coordinator candidate of the sales team
(TECHXORA Pvt Ltd)



About Me

Motivated banking professional possessing a strong commitment to quality service coupled with super communication skills.
Build customer loyalty by effectively resolving problems and quickly processing transactions.



Experience

2022 – Till
date

OFFICE SUPERVISOR AL JAZIRA EXCHANGE , ABUDHABI UAE

- Proficient in exchanging 20+ different currencies
- Maintain friendly and professional customer interactions
- Trained new employees regarding money exchange procedures and cash handling
- Establish local exchange rates for retail customers based on market fluctuations
- Overseas and maintains the organizations foreign currency market position and executes the foreign transactions
- Balance cash drawer by counting cash at beginning and end of the shift
- Resolve customer's issue and provide relevant informations
- Ensure any discrepancies on the tills are immediately reported for internal audit to investigate

- Have been part of 'Best Team of the Month' category award many times (EBIXCASH WORLD MONEY)

Languages

English, Hindi, Malayalam, Tamil

Interest

Photography, Sports

Others

Date of Birth : 02-03-1995

Gender : Male

Nationality : Indian

Visa Status : Employment Visa

References

Mr. SANOJ V

Branch Manager Al Jazira Exchange

Madinat Zayed Branch
Abudhabi, UAE

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2019 - 2022

FOREX EXECUTIVE / COUNTER STAFF EBIXCASH WORLD MONEY LIMITED (Calicut International Airport)

- Dealing sale and encash amount of flight crews and staffs
- Filing track of records of transactions and customer details
- handling customer concerns and complaints in a timely manner
- Updating customer details in the systems and accurate inputs of transactions
- Onboarding customers and managing in fast and timely manner

2017 - 2018

BUSINESS DEVELOPMENT EXECUTIVE TECHXORA Pvt Ltd , Infopark Koratty

- Attending networking activities to research and connect with prospective clients.
- Configure, Install ,Updates the softwares
- Coordinate with the sales teams to develop mutually beneficial proposals.
- Recognize the needs of the consumer and provide detailed information to the consumer about the technical specifications of the computer softwares offered by the company
- Perform product demonstrations and training as needed



Education

2016 - 2017

Diploma In Hardware And Networking - IndiaOptions Pvt Ltd

2013 - 2016

BSc. Computer Science - Calicut University

2012 - 2013

Higher Secondary - G.H.S.S Thrikkav Ponnani