Curriculum vitae of Mohammed bashir khan

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OBJECTIVE:

Seeking a challenging opportunities in a progressive organization which allows my experience and extensive communication skills while providing an opportunity for career growth.

SUMMARY OF SPECIALTIES

- > Ability to work independently in group
- Ability to accomplish assignments within deadline
- > Capability of communicating with people effectively.
- Willingness to take Challenges.
- Capability of Organizing and Leading a group

FINANCE HUB COMMERCIAL BROCKER CO, DUBAI, UAE

Apr, 23 to till as telesales marketing

- >Credit card Telesales for Deem Finance and Aafaq Islamic finance
- >maintaining the COMPLINCE, AML AND KYC policy in the working process
- > the patience and ability to engage customer in conversation
- > Excellent communication skills and good sale ability
- >Creativity thinking abilities

TAHIYA GENERAL TRADING LLC, AJMAN, UAE Feb, 2016 to 2023 sales supervisorcum pro

>licence issue, renewal, modification and cancellation

> Visa issue, renewal, modification cancellation

Any type of government service related to handle with economics dep, chamber of commerce, immigration, court, labour office and tahsheel.

>staff pick and drop in different shifting

>check and cash collection, deposit and withdraw

>sales and purchasing reports

>profit and loss reports

>market analysis and planning for marketing

WALL STREET EXCHANGE CENTRE LLC(EMIRATES POST GROUP) DUBAI, UAE

Nov, 2011 to Till 2016 Customer Service Executive /supervisor

- Operating single window system with cash and remittance.
- > The process of receive and sending money through WU and instant cash
- > Preparing Telex Transfer with collecting necessary document for the KYC and compliance.
- > for telex transfer and for currency exchange as well. .
- Currency Exchange from customer in retail and bulk with good rates.
- > Operating ATM machine with cash deposit and cash withdrawal for WPS
- > Cash advance against Credit Cards and cash deposit for credit card.
- > Handling complains from customer for the different transaction.

UAE EXCHANGE CENTRE LLC

ABU DHABI, UAE

Oct 15, 2006 to oct 2011 Sr. Remittance Executive

Supervising counter staff for counter operations at the Branch:

Western Union, Instant Cash, Xpress Money, Instant Draft, Remittance,

- > Handles customers queries
- > Handles the Telex Transfers Transactions
- Handles Purchase of Travelers Cheques from the Customers
- Cash advance against Credit Card
- Prepares monthly transactions summary reports and branch reports
- > Exercise due diligence in processes related to customer transactions to ensure Risk mitigation and adherence to relevant AML procedures and KYC initiatives.
- Provides service to Retail and Corporate customers.

Academic Background: Bachelor degree (B.Com.)

From National University of Bangladesh in 1998.

Training and Seminar Attended:

- Procedures and Compliance on Anti Money Laundering in Dubai, U.A.E
- Product Knowledge Training in Dubai, UAE
- Western Union Customer Service Excellence in Dubai, U.A.E
- International Money Express (IME) presentation in Dubai, U.A.E
- Training of customer service from wall street exchange
- > Telex Transfer Presentation in Dubai U.A.E
- Instant cash presentation in Dubai,UAE

COMPUTER SKILLS:

Microsoft Windows, Microsoft Office, E-mail Internet, Data Entry

LANGUAGES: Bangla, English, Hindi & Arabic

DRIVING LICENCE: 2011 to till date.

OWN CAR: Camry 2005 Model

PERSONAL INFORMATION

Fathers name Mohammed Shafique Khan

Mothers name Amena Khatun

Permanent address Vill-Muslimbag, Ps-Sreemangal, Dist-Moulvibazar, Bangladesh

Present address; Rolla, near Janata bank, Sharjah

Date of birth 12,nov,1978

Marital Status Married Religion Islam

Nationality Bangladeshi

Gender male

YOUR SINCERELY
MOHAMMED BASHIR KHAN