

#### **PROFILE**

with a warm and friendly demeanor always! Skilled at conflict resolution. Team builder who is acutely attentive to employees' and guests' needs. Punctual problem solver and avid multitasker. Track record of being an essential part of the management team and instrumental in providing effective solutions that produce immediate impact and contribute to the establishment's long-term success.

### CONTACT

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vineethvinu584@amail.com

## **PERSONAL DETAILS**

DOB: 07/06/1998 MARITAL STATUS: Single 784-1998-8872829-4 Expiry Date: 03/10/2024

### **ACTIVITIES AND INTERESTS**

PHOTOGRAPHY EDITING

Movies & Music Travel Dancing Acting

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## **WORK EXPERIENCE**

CASHIER/TELLER
Horizon Exchange, Dubai
2022-until now
TELLER/CASHIER
Redha Al Ansari Exchange, Dubai
2020-2022

Ensuring transactions are completed in an efficient manner with a high level of accuracy. Performs administrative tasks such as filing, generating reports and maintaining mail correspondence. Provides support and information to customers, over the counter and by phone Maintains a cash float and follows balancing and reconciling procedures; prepares daily 'End of Day' sheet at the close of each

Assistant Front Office SP Grand Days Hotel, kerala, India 2018–2019

Supervised and trained hotel staff and resolved staff conflicts. Daily financial reporting. In charge of guest database and stays schedule. Point person for corporate client relations and reviewing guest feedback posted online. Worked with marketing team on campaign to increase guest bookings. Assisted accountant with accounting tasks.

Handled in-person guest complaints.

## **EDUCATION**

business day

Frankfinn Institute of Airhostess Training, Approved (NSDC)

Diploma in Aviation, hospitality & Travel Management

## **KEY SKILLS AND CHARACTERISTICS**

Budget Management	
	Excellent listener
	Friendly, courteous, and service oriented
	Poised under pressure
	Smart appearance, reliable and punctua