

# **SOHAIB IKHLAO**

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#### **Objective**

To enhance my skills in a Works related environment and learn new things that will make me a better professional. Use my talents by putting them to good use for the benefit of the organization that I work for.

#### **Education**

**Year 2005**, B. Com Accounts & Finance from Punjab University Lahore.

**Year 2002**, D. Com. Punjab Board of Technical Education Lahore.

**Year 2000,** Matriculation: (Science subject) Board of Intermediate and Secondary Education Sargodha

### **Professional Profile in sale**

#### APNA MICROFINANCE LTD

- Branch Cashier

**Tenure – June'** 16 to 30-May-23

#### Key Deliverables

- Responsible for all assigned change funds and cash receipts.
- Collected and processed payment from customer and entered into register system.
- Accurately performed cashier duties handling cash, checks and credit card transactions with precision while following company policies and procedures
- Processed transactions of customers on a computerized POS register; maintained a clean, well-stocked food and beverage area; cleaned and stocked merchandise.
- Estimate and assess the financial status of the applicant and cross check with reliable sources.
- Taking payments from customers via cash, cheques, and credit cards.
- Responsible for the accurate and timely allocation of cash.
- In charge of daily cashbook management and bank reconciliations.
- Banking a large volume of cheques and cash daily.
- Preparing BACS and TT payments using the online bank system.
- Undertaking till balancing & administration activities in an efficient manner.
- Compiling and maintaining monetary and non-monetary reports and records.
- Conducted cash count before turn-over of cash register to next-in-line-shift.

## The Bank of Punjab

**Cashier:** Tenure – (Dec. 2007 to May 2016)

## Job Responsibilities:

- Counted the money given by the customer and ensured that the change is accurate, if there is any.
- Processing deposits and withdrawals.
- Introducing new members to the banking platform and software
- Performing regulator account maintenance.
- Opening and closing accounts as required for members.
- Dealing with customer inquiries.
- Performing general administration tasks
- Helping customers with loan and mortgage applications.
- Using banking software to update account information.

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## **Skills & Practices**

- Good communication and interpersonal skills.
- Problem solving, Analytical abilities and quick decision-making abilities.
- Strong background of using mathematical and statistical techniques.
- Assisting with other administrative duties i.e., reporting, record keeping, etc.
- Professionally greeted customers, schedule appointments.
- Good history of punctuality and good attendance record.
- Patience, teamwork, motivation, upbeat and a great pleasant attitude.
- Answering & follow-up with any customer related question, inquiry/comment.
- Strong organizational skills with strong multi-tasking aptitude.
- Exceptional customer dealing/relations skills & chap of friendly nature.

## **Computing Skills**

Microsoft Word Microsoft Outlook

Microsoft Excel Oracle (ERP), QuickBooks, Telly 9

Microsoft Power Point

Personal Info.

Nationality: Pakistani

Religion: Muslim

Passport No. DY1347272

Language Known: **English**: good level, **Urdu**, **Hindi**: Native language.