

# ABHIMANYU S S Banking Executive

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📍 Dubai



## Professional Summary

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A highly efficient and hard-working professional with a proven track record of success in various managerial, banking, cash handling and customer service roles. Over the course of more than three years, I have earned consistent praise from both coworkers and management for my exemplary efficiency and dedication to delivering outstanding results. My skill set encompasses creative thinking, adept leadership, and exceptional multitasking abilities, all of which have contributed significantly to the success of each position I have held. I am eager to leverage my background and expertise as a valuable asset to any company that values excellence and a strong work ethic.

## Work Experience

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09/2022 – 04/2023  
Trivandrum, India

**Branch Manager, Shreya Motors, Dealer of Yamaha Motors India**

- Overseeing and managing the overall sales activities of the showroom  
Setting sales targets, monitoring performance, and implementing strategies to achieve sales goals
- Ensuring excellent customer service is provided to all showroom visitors and maintaining a high level of customer satisfaction
- Monitoring and managing the showroom's financial performance
- Ensuring compliance with all applicable laws, regulations, and company policies

10/2020 – 07/2021  
Trivandrum, India

**Branch Manager, Moneymuttath Nidhi Limited (NBFC)**

- Interact with customers to understand their financial requirements, provide information about products and services, and assist in resolving their queries or concerns
- Identify potential customers, generate leads, and promote the company's financial products and services to achieve sales targets. Build and maintain relationships with clients to maximize business opportunities
- Handle day-to-day operational activities such as loan disbursement, collection, account management, and document verification. Maintain accurate records, process transactions, and ensure smooth functioning of operational processes
- Lead, mentor, and manage a team of employees, providing guidance, support, and feedback to ensure high performance and productivity. Assign tasks, set goals, and monitor progress to achieve departmental and organizational objectives

12/2018 – 03/2020  
Kollam, India

**Customer Service Executive, ESAF Small Finance Bank**

- Greeting customers, addressing their inquiries, and providing assistance with various banking transactions, such as deposits, withdrawals, and account inquiries
- Maintain accurate and up-to-date records of customer interactions, transactions, and complaints in the banking system
- Processing cash transactions accurately, including counting and verifying cash, handling checks, and disbursing cash to customers
- Collaborate with other departments within the bank to address customer needs effectively

**Skills**

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|-----------------------------|--------------------------|
| • Communication Skills      | • Active Listening       |
| • Product/Service Knowledge | • Relationship Building  |
| • Problem-Solving           | • Time Management        |
| • Adaptability              | • Numerical Skills       |
| • Financial Literacy        | • Customer Service       |
| • Cash Handling             | • MS Office Applications |

**Education**

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2021  
India

**Bachelor of Arts in Sociology, Annamalai University**

**Certificates**

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Excel Certification Program, Manorama Horizon

**Languages**

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English	<div><div></div></div>	Malayalam	<div><div></div></div>
Hindi	<div><div></div></div>		

**Personal Details**

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Date of Birth	: 10-02-1991
Nationality	: Indian
Driving License	: Indian
Visa Status	: Visit Visa, Valid till 18 August 2023
Reference	: Available upon request