

## Zia Uddin Rasel, MBA (Finance) and BBA (Finance & Banking)

Nakheel Centre | Deira| United Arab Emirates | U.A.E  
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Strategic, solutions-focused, and detail-oriented individual completed MBA offers advanced knowledge of finance, economics, business, and hands on experience in Banking and FMCG sector. Leverages adept understanding of advanced economic and financial theories. Exercises due diligence when multi-tasking on numerous projects at once to ensure that deadlines are met, and projects reflect the highest standards of completion. As a Natural team-player and leader exhibits strong interpersonal and cross-cultural communications skills when liaising with other people that have enabled extensive network growth.

### Core Strengths & Knowledge Areas

- International Trade (Letter of Credit)
- Inventory Control
- Treasury
- Banking Back Office Operation
- Distribution
- Customer Service

### Qualifications in Action

#### CUSTOMER SERVICE EXECUTIVE

FEBRUARY 2023 – PRESENT

GCC REMIT UK LIMITED ([WWW.GCCREMIT.COM](http://WWW.GCCREMIT.COM))—UAE

GCC REMIT (UK) LIMITED IS REGISTERED IN UK AND SISTER CONCERN OF GCC EXCHANGE LIMITED.

- Resolve Client Payment and Other Related Issues As per TAT and SLA.
- Prepare and process payment orders for various international banks Transactions across various Currencies.
- Liaise between Service Agent (Exchange House or Payment Agent in Italy, Spain, Oman, Singapore, Jordan, Greece, Cyprus, Hong Kong, Lebanon etc.) and Payout Agent in Different Country Like Bangladesh, India, Nepal, Pakistan, Sri Lanka, Egypt, Philippines, USA, Thailand so many for queries, clarification, and documentation request.
- Query handling and prompt service provide to sending agents from 30+ countries and Payout network in across the globe.
- Handle telephone inquires complaints from banks and sending agents.
- Working as active focal point of Bangladesh Corridor for existing Tie up. Collaborating with different banks in Bangladesh for new strategic Tie Up.
- Adhere to anti money laundering policies and procedures of the company.

#### SENIOR OFFICER – TRADE OPERATION

JANUARY 2017 – FEBRUARY 2022

Standard Chartered Bank ([www.sc.com](http://www.sc.com))—Bangladesh

- Process trade services transactions as per DOI/Trade Policy/Country exchange Control Regulation/Import and Export policy and internal guidelines policies/guidelines of the bank.
- Liaise with trade services customers and resolve queries/problems.
- Deliver Products within the set time frame as per SLA.
- Follow International sanction Procedures and Anti Money Laundering (AML) guidelines.
- Collaboration with group trade operation and strictly follows Departmental Operational Instructions (DOI), Group Internal Policy Besides Central Bank (Bangladesh Bank) Guidelines.

#### SUB ASSISTANT MANAGER – INVENTORY CONTROL

MARCH 2016 – DECEMBER 2016

PRAN RFL Group ([www.pranfoods.net](http://www.pranfoods.net))—Bangladesh

- I was responsible to work as Inventory controller of PRAN Foods Distribution Department. My main responsibility to analyze monthly inventory and make delivery order to distribution point to deliver product in other distribution point.

## Educational Development

<b>MASTER OF BUSINESS ADMINISTRATION (FINANCE)</b> Bangladesh University of Professionals—Dhaka, Bangladesh ➤ <b>Result:</b> GPA: 3.40 (4.00 scale)	<b>2015</b>
<b>BACHELOR OF BUSINESS ADMINISTRATION (FINANCE &amp; BANKING)</b> International Islamic University, Chittagong—Dhaka, Bangladesh ➤ <b>Result:</b> GPA: 3.67 (4.00 scale).	<b>2012</b>
<b>HIGHER SECOUNDRY SCHOOL CERTIFICATE (HSC)</b> Lakshmipur Govt. College, Lakshmipur—Chittagong, Bangladesh ➤ <b>Result:</b> GPA: 4.40 (5.00 scale).	<b>2008</b>
<b>SECOUNDRY SCHOOL CERTIFICATE (SSC)</b> Lakshmipur Adarsha Samad Govt. High School, Lakshmipur—Chittagong, Bangladesh ➤ <b>Result:</b> GPA: 4.25 (5.00 scale).	<b>2006</b>

## Language Proficiency

English, Hindi, Bangla

## Personal Profiles

Name:	Zia Uddin Rasel
Date of Birth:	08.01.1991
Nationality:	Bangladeshi
Gender:	Male
Religion:	Muslim
Marital Status:	Married

## Passport Details

Passport No.:	A02855480
Date of Issue:	14 <sup>th</sup> March 2022
Place of Issue:	Lakshmipur, Bangladesh
Date of Expire:	13 <sup>th</sup> March 2032
Visa Status:	Employment Visa

## Academic and Professional References

<b>M. Shahin Sarwar</b> Lecturer, Finance Bangladesh University of Professionals, Dhaka, Bangladesh 01718507775 Sumon72004@yahoo.com	<b>Md. Halimur Rahman</b> Lieutenant Colonel & Chief Engineer M &E Department Mongla Port Authority 01769004751 Halim4751@gmail.com	<b>Abdul Awal Howlader</b> <b>Senior Manager</b> Trade Services Standard Chartered Bank Dhaka, Bangladesh 01768392909 AbdulAwal.Howlader@sc.com	<b>Taneem Zaman</b> <b>Senior Manager</b> Trade Services Standard Chartered Bank Dhaka, Bangladesh 01847200494 Taneem.Zaman@sc.com
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