



PROFILE

Customer care professional with over 15 years of experience. Focused on improving the customer experience by providing reliable information, timely assistance, conflict management and helpful feedback. Seeking to build long-lasting relationships with customers and improve brand loyalty to contribute to an organization's success. At Present I am working as a security officer. In India I worked as a travel agent service provider. I was very used to with Banking services while I was in India. I did daily practice of banking service like N.E.F.T, R.T.G.S transaction.

CONTACT

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HOBBIES

Hobby #1 Listening Music
Hobby #2 Walking
Hobby #3 Travelling

RAHUL KHURANA

Security Officer

EDUCATION

IGNOU (Delhi India)

August 2011
Graduate in Arts (Economics).

Rashtriya Bal Shiksha Kender Sen. Sec. School (Punjab India)

June 2003
Completed 10+2 in Arts Stream.

WORK EXPERIENCE

Transguard Group, Dubai (Security Officer)

January 2021– Present
As a Security Office I worked in Mall Business Building and Museum. My duty at my location is access control.

Hari Om Travel, India (Manager)

March 2013 – January 2021
I worked as a manager at Hari Om Travel, where I sold Tour Packages, Air Tickets, Rail Tickets. I did administrative work at office.

Distance Travels, India (Office Coordinator)

May 2010 – March 2013
I worked as an office coordinator at Distance Travel, where I sold Tour Packages, Air tickets, Rail Tickets. I did administrative work at office.

Forbes Technosys, India (Promotion Executive)

February 2009 - May 2010
I worked as a Promotion Executive at KIOSK Project in P.S.P.C.L Amritsar.

SKILLS

1. Good Typing Skills.
2. Time Management.
3. Printing Expert
4. CRM
5. Basic Computer Knowledge
6. Adaptability