



# SHOAIB IQBAL

## ABOUT ME

**Date of Birth:** 04/01/1992

**Marital Status:** Married

**Nationality:** Pakistani

**Linkedin:**  
<https://www.linkedin.com/in/shoaib-iqbal-177420157>

## CONTACT INFO

+971507854833

shoaibiqbal390@gmail.com

ABU DHABI

## LANGUAGES

ENGLISH

URDU

HINDI

PUNJABI

ARABIC

## SKILL

MS Office and Excel

Operating system windows

Communications skills

Conflict Resolution

## OBJECTIVE

To attain a challenging Position in company that provides fair competition and opportunities for extensive learning. A company that appreciates professional achievements as well as personal development. I am target oriented professional who always tried to achieve more than the set targets. Having more than 1 year Experience as Cashier in UAE and 4 years experience in Pakistan.

## WORK EXPERIENCE

LULU  
INTERNATIONAL  
EXCHANGE  
UAE.

09/06/2022 -  
30/08/2023

Frontline Associate (Cashier)

1-Successfully devised and executed strategic timelines to consistently achieve and exceed targets. 2- Provided exceptional customer support by promptly addressing and resolving complaints, ensuring utmost satisfaction. 3-Demonstrated proficiency in managing day-to-day assignments while proactively setting ambitious goals to drive performance. 4-Proficiently managed daily cash handling operations with meticulous attention to accuracy and security. 5-Skilfully engaged with customers to facilitate remittance transactions, ensuring a seamless and positive experience.

KASHF  
FOUNDATION  
PAKISTAN

13/05/2019 -  
31/12/2021

Regional Team Lead

1-Facilitating the team's comprehensions of performance targets, goals and training approaches. 2-Ensuring seamless training for team members, tailored to their specific roles to optimize their performance and productivity. 3-Demonstrated strong leadership as team lead by meticulously coordinating work hours and shifts as per company policy. 4-Proactively identified and resolved workplace issues of team and clients.

STATE BANK  
OF

Master Trainer

## ACHIEVEMENTS

Certified Master Trainer  
Corporate by UNDP

UAE Driving License

Best Team Lead by  
previous company on the  
basis of target  
achievements

Position holder in  
Master's

## INTERESTS

Bedminton

Book Reading

Eager to learn new things

PAKISTAN

26/12/2018 -  
15/09/2021

1-Effectively oversaw the daily operations of designated training initiatives. 2-Inspired and guided the team to surpass organizational objectives through strong motivational leadership. 3-Devised and executed strategic timelines to drive successful attainment of targets. 4-Delivered comprehensive training sessions to team members, optimizing their capabilities and performance.

• DUNYA  
NEWS

01/03/2018 -  
19/12/2018

Team Leader/Researcher

1-Cultivated a positive and motivating work environment that promotes employee well-being and productivity. 2-Designed and implement an effective evaluation program aimed at motivating and recognizing employee performance. 3-Take a proactive approach in building strong rapport and relationships on behalf of the company. 4-Engaged in regular communication with teams to provide feedback and guidance on their performance.



## EDUCATION

• Bahauddin  
Zakariya  
University  
Multan,  
Pakistan

2015

Master's of Arts (Gender and  
Development)

3.85/4.00

• Bahauddin  
Zakariya  
University  
Multan,  
Pakistan

2012

Bachelor's of Arts (Economics)

474/800

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