

CONTACT

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PROFESSIONAL SUMMARY

Encouraging manager and analytical problem-solver with talents for team building, leading and motivating, as well as excellent customer relations aptitude and relationship-building skills. Proficient in using independent decision-making skills and sound judgment to positively impact company success. Dedicated to applying training, monitoring and morale-building abilities to enhance employee engagement and boost performance.

WORK EXPERIENCE

December 2018- Current

- **Manager | Al Shamadan Gents Tailoring**
Al Ain City, Abu Dhabi.
 - Addressed customer issues with compassion and professionalism, ensuring swift, successful resolution.
 - Upskilled staff through targeted training opportunities, enhancing team capabilities.
 - Developed strong teams by skillfully recruiting, orienting and training loyal, hard-working employees.
 - Planned and managed resources and budget to support and deliver objectives.
 - Analyzed sales to identify top-performing products.
 - Managed store opening and closing, taking key holder responsibilities seriously to uphold robust security.
 - Dealt with customer complaints and rectified product and service issues.
 - Built customer retention and satisfaction by delivering top-quality service.

April 2015- November 2018

- **Supervisor | Amar Found**
Mumbai, India.
 - Managed staff rotation, planning workloads effectively and strategically.
 - Identified operational problems and proposed solutions to management, improving service efficiency.
 - Maintained spotless and tidy working areas to create risk-free and productive environments.
 - Demonstrated ability to assess risk and respond to issues appropriately, eliminating workplace accidents and incidents.
 - Increased team productivity through effective staff planning, coordination and task delegation.

EDUCATION

2017 - 2018

Diploma in Automobile
CEDP Skill Institute - Mumbai, India.

2010 - 2013

Bachelor of Commerce, Bussiness
Sarva Shiksha Parishad - Maharashtra, India.

2009 -2010

Higher Secondary
Sarva Shiksha Parishad - Maharashtra, India.

2010

Computer A+ Preparatory Course
System Computer Information Technology Institute (SYSCOMS)

2009

Computer Programming C++ Language
System Computer Information Technology Institute (SYSCOMS)

SKILLS

Basic Operating of Microsoft Office
Computer Operating and Troubleshooting
Data Entry
Fast typing speed
Phone Etiquette
Excellent Customer Service
Detail Oriented
Teamwork
Time Management
Excellent Communication

LANGUAGES

English
Arabic
Hindi

PERSONAL DETAILS

DATE OF BIRTH : 15/12/1993
MARITAL STATUS : MARRIED
GENDER : MALE
NATIONALITY : INDIAN
VISA STATUS : FULL WORKING CAPABILITIES
PASSPORT : N3233910
DRIVING LICENSE : UAE Issued since 2019