



PROFILE

To Obtain a position where my experience and education can be utilized and expanded.

CONTACT

PHONE:
+971 568503897

EMAIL

Sashasheikh360@gmail.com

Hobbies
Project Maker

PERSONAL INFORMATION

Father's Name: Mr. Haider Imam
Date of Birth : 02-Sep.-1998

Languages Known
Arabic, English,
Hindi, Bengali &
Urdu

Marital status: Unmarried
Gender : Male
Nationality: Indian

PERMANENT ADDRESS

PROGOTI EXCHANGE,
BLDG NOUR EL SHAM,
ELECTRA ST. NEAR:
PERFECT PERFUME SHOP IN
ELECTRA STREET ABU
DHABI, UAE

SHEIKH MOHAMMAD NESHAT HAIDER

(CUSTOMER SERVICE OFFICER)

EDUCATION

Maulana Mazharul Haque
2016 – 2019
Bachelor of Computer Application(BCA)

Mahant Hanuman Sharan College, Rajapur, Mainpura, Patna
2014 - 2016
Class 12th
Bihar School Examination Board

St. Xavier High School Patna
2014
Class 10th
Bihar School Examination Board

OBJECTIVE

Customer Service Officer and counter Teller experienced in welcoming financial environments. Focused on maintaining high levels of accuracy and efficiency, as well as achieving branch goals to grow in the company long-term. Technical Skills/Proficiencies Ability to perform multiple tasks at once, Quick to learn and apply knowledge efficiently. Ability to recognize the immediate needs of others and surroundings, Extremely organized, Ability to maintain priorities and tasks organized.

COMPUTER SKILLS

- Programming Languages :- JAVA, DOT NET (.NET), C, C++
- Operating System :- WINDOW xp, LINUX
- MS WORD, MS OFFICE, POWER POINT, MS EXCEL,
- PHOTOSHOP, PAINT, OUTLOOK,DCA

→ AREAS OF EXPERTISE & RESPONSIBILITIES

- Cash Drawer Balancing & Cash Handling Skills
- Client Relationship Management & Complex Problem-Solving
- Training and Development & Recordkeeping and Documentation
- Customer Service & Analytical & Critical Thinking
- Knows all services like GCASH and PAG IBIG for Philippines
- Knows all services of Western union like D2B, B2B and many more
- knows all Wages Protection System(WPS) service like EIF or SIF
- Manage large amount of incoming calls

WORK EXPERIENCE (UAE Experience 02 years)

- PROGOTI EXCHANGE CO(HEAD OFFICE) (Work Experience 02 Years)
- Position held: CSO AND COMPLIANCE & IT ASSISTANT
 - From: 25th NOVEMBER 2021 to TILL DATE.