

VICKY NYAKAKE

TELLER SERVICE REPRESENTATIVE



CONTACT

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CAREER OBJECTIVE

Dedicated professional with proven performance in management, leadership and communication. Detail-oriented in problem-solving and planning. Ready to make an immediate contribution to your organization.

EDUCATION

Bachelor Of Arts
Kyambogo University , Kampala

SKILLS

- Product Knowledge
- Sales Expertise
- Microsoft Office
- Customer Service Excellence

EXPERIENCE

March 2021 - Present

Cashier

Speed Express Tours And Travel , Abu Dhabi

- Skilled in using various software applications and programs including Microsoft Office and Adobe Creative Suite.
- Developed departmental objectives, budgets, policies, procedures and strategies.
- Responded quickly to meet customer needs and resolve problems.
- Worked with coworkers to complete tasks.
- Focused on learning new skills and staying updated with industry changes.
- Met deadlines while maintaining high-quality deliverables.

February 2020 - February 2021

Teller Service Representative

Equity Bank, Kampala

- Arranged monies received in cash boxes and coin dispensers according to denomination.
- Efficiently responded to requests from customers for check cashing services or money orders.
- Responded to banking inquiries and requests from customers.
- Supported exceptional customer service with prompt acknowledgment and accurate account services.
- Received checks and cash for deposit, verified amounts, and checked accuracy of deposit slips.