



AQIB IQBAL

FOREIGN CURRENCY CASHIER

Looking forward to associate myself with an organization where an opportunity to share, contribute and

upgrade my knowledge for development of self and the organization

Contact

Phone

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Email

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Address

Dubai. UAE

Education

- 2014

Bachelor of Commerce

CSJM UNIVERSITY

- 2011

Intermediate (+2)

N.I.O.S

SKILLS

- CUSTOMER SERVICE
- CASH HANDLING
- CURRENCY EXCHANGE
- COMPLAINT HANDLING
- CASH FLOW
- MS OFFICE

Languages

- ENGLISH
- HINDI
- URDU

Experience

2020-CURRENTLY WORKING (3 Years)

LULU INTERNATIONAL EXCHANGE LLC

FC CASHIER

• JOB ROLE-

- Welcome customers with a positive smile.
- Ensuring transactions are completed in an efficient manner with a high level of accuracy.
- Open / close branches as required and ensuring all tasks and checks are completed
- Follow compliance procedures, company policies and guidelines as per company standards.
- Performs administrative tasks such as filing, generating reports.
- Provides support and information to customers, over the counter and by phone.
- Making cheque and cash remittance transaction.

2014-2015 (1 YEAR)

VODAFONE INDIA PVT LTD

CUSTOMER CARE EXECUTIVE

Common duties and responsibilities include:

- Answering inbound calls, evaluating problems and complaints of the callers.
- Providing proper solutions, responding to the needs of customers,
- Selling and giving information on the products or services, processing orders, forms, and applications, routing calls to other team .

ACHIEVMENT

PROMOTION

PROMOTED FROM FLA TO
FC CASHIER (DEC 2022)

TOP GOLD CARD PERFORMER

BECOME GOLD CARD
CENTURION CONTINUOUSLY
EVERY MONTH IN BRANCH